

## Illumio Core<sup>®</sup>

Version 21.1

## PCE Installation and Upgrade Guide

November 2022 20000-200-21.1

#### **Legal Notices**

Copyright  $\odot$  2021 Illumio 920 De Guigne Drive, Sunnyvale, CA 94085. All rights reserved.

The content in this documentation is provided for informational purposes only and is provided "as is," without warranty of any kind, expressed or implied of Illumio. The content in this documentation is subject to change without notice.

#### **Product Version**

PCE Version: 21.1 (Standard Release)

For the complete list of Illumio Core components compatible with Core PCE, see the Illumio Support portal (login required).

For information on Illumio software support for Standard and LTS releases, see Versions and Releases on the Illumio Support portal.

#### Resources

Legal information, see https://www.illumio.com/legal-information

Trademarks statements, see https://www.illumio.com/trademarks

Patent statements, see https://www.illumio.com/patents

License statements, see https://www.illumio.com/eula

Open source software utilized by the Illumio Core and their licenses, see Open Source Licensing Disclosures

#### **Contact Information**

To contact Illumio, go to https://www.illumio.com/contact-us

To contact the Illumio legal team, email us at legal@illumio.com

To contact the Illumio documentation team, email us at doc-feedback@illumio.com

### Contents

Chapter 1 Overview of PCE Installation	6
About This Installation Guide	6
How to Use This Guide	6
Before Reading This Guide	
Notational Conventions in This Guide	7
PCE Installation Overview	7
Nodes and Clusters	7
Single-node Clusters	
Software Distribution: PCE and UI Packages	
Chapter 2 Prepare for PCE Installation	10
PCE Installation Planning	
Planning Checklist	
PCE Capacity Planning	11
CPU, Memory, and Storage	
Maximum Flow Capacity	17
PCE Storage Device Partitions	17
PCE Storage Device Layout	17
Runtime Parameters for Traffic Datastore on Data Nodes	
Scale Traffic Database to Multiple Nodes	
Port Ranges for Cluster Communication	24
Requirements for PCE Installation	
Load Balancer Requirements	
PCE IP Address	25
DNS Requirements	
SMTP Requirements	
TLS Requirements	
(Optional) Configure SAML IdP for User Login	
OS Setup and Package Dependencies	
About Your Organization Name and ID	
Chapter 3 PCE Installation	40
Install the PCE and UI	40
Download the Software	41
Install the PCE and UI Packages	41
Configure the PCE	

Set Configuration File Location	
Run the PCE Setup Script	
General Configuration	
Command-line Batch or List Mode	45
Advanced Runtime Environment Parameters	
Additional Options	
(Optional) Validate and Configure TLS Certificate	
Install Certificate	
Verify the PCE Runtime Environment	
Start and Initialize the PCE	
Start the PCE	
Initialize the PCE	
VEN Deployment	
Additional PCE Installation Tasks	
Configure PCE Backups	
Internal Syslog and Events Configuration Required	
(Optional) Configure PCE Internal syslog	
After PCE Installation	
RPM Installation Directories	
RPM Runtime User and Group	
PCE Control Interface and Other Commands	
PCE Service Script illumio-pce for Boot	
PCE Runlevels	
Alternative: Install the PCE Tarball	60
Process for Installing PCE Tarball	
Upgrade PCE Tarball Installation	61
Change Tarball to RPM Installation	
Chapter 4 PCE Upgrade, Downgrade, and Uninstall	64
PCE Upgrade Prerequisites	64
Upgrade Paths and Planning Tool	
Upgrade Prerequisites	
Upgrade the PCE	
Back Up the PCE	
Download the Software	
Stop the PCE	
Install the New PCE and UI	

Update the Runtime Environment File	68
Migrate the PCE Database	
Set Runlevel 5	69
Verify Success	70
PCE UI-Only Upgrade	70
Downgrade PCE to Previous Version	71
Downgrade the PCE to Pre-19.3.0 Version	71
Downgrade the PCE to 19.3.0 or Later	74
Verify Success of Downgrade	77
Uninstall the PCE	77
Chapter 5 PCE Installation Reference	78
Reference: PCE Runtime Parameters	
FIPS Compliance for PCE and VEN	
FIPS Prerequisites	
FIPS-related Government and Vendor Documentation	87
Non-Government Customers without FIPS Requirement	
Compliance Affirmation Letters	
Prerequisites for Linux VEN FIPS Compliance	
Prerequisites for Windows VEN FIPS Compliance	
Enable PCE FIPS Compliance	
FIPS Compliance for Red Hat/Linux VENs	
FIPS Compliance for Windows VENs	
OpenSSL 3.0 Module and RHEL 8 FIPS 140-2 Certification	90
Chapter 6 PCE Installation Troubleshooting	91
PCE Troubleshooting Scenarios	
Session Limits Too Low	
Database Migrations Mismatch	
Database Already Exists	
PCE UI Missing	93

## Chapter 1

## **Overview of PCE Installation**

This chapter contains the following topics:

About This Installation Guide	. 6
PCE Installation Overview	7

Understanding the concepts in this overview will help you achieve a successful PCE installation.

## **About This Installation Guide**

The following sections give useful information to help you get the most out of this guide.

## How to Use This Guide

This guide describes how to install the PCE software for the Illumio Core, including details to complete the following tasks:

- Understand important concepts for a successful installation.
- Download and install the software.
- Configure the PCE, including required and optional settings.
- Start and initialize the PCE.
- Understand the next steps that are required for a full Illumio Core installation after the PCE is installed and running.

## Before Reading This Guide

Illumio recommends that you be familiar with the following technology:

- Your organization's security goals
- General knowledge of Illumio Core
- General computer system administration of Linux and Windows operating systems, including startup/shutdown, and common processes or services
- Linux shell (bash), Windows PowerShell, or both
- TCP/IP networks, including protocols, well-known ports, and the Domain Name System (DNS)
- Familiarity with TLS/SSL certificates

## Notational Conventions in This Guide

- Newly introduced terminology is italicized. Example: *activation code* (also known as pairing key)
- Command-line examples are monospace. Example: illumio-ven-ctl --activate
- Arguments on command lines are monospace italics. Example: illumio-ven-ctl -activate activation\_code
- In some examples, the output might be shown across several lines but is actually on one single line.
- Command input or output lines not essential to an example are sometimes omitted, as indicated by three periods in a row. Example:

```
...
some command or command output
...
```

## **PCE Installation Overview**

This overview introduces some essential concepts that you'll need to understand before installing the PCE.

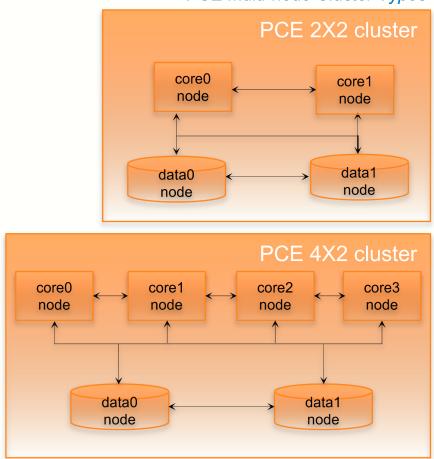
## **Nodes and Clusters**

A *PCE node* is a single host (server or VM) that runs the PCE. Each node in the cluster is configured by its node type, which defines its services:

- Core node, known as core0, core1, core2, and core3
- Data node, known as data0 and data1
- Single node in an *single-node cluster* (SNC), which combines core and data nodes in one

The total collection of nodes is a *PCE cluster*. In production, the PCE is typically deployed as a *multiple-node cluster* (MNC).

- For smaller deployments where high availability is not necessary, you can deploy a PCE SNC.
- In a typical PCE deployment, for redundancy, you deploy two instances of each node type in a *PCE 2Xx2 cluster*.
- For larger deployments, you can expand the PCE cluster to four core nodes and two data nodes in a *PCE 4x2 cluster*.
- To construct a single administrative domain that spans two or more replicating PCE clusters, deploy a *PCE supercluster*. See PCE Supercluster Deployment.



### PCE Multi-node Cluster Types

## Single-node Clusters

In an SNC, some special considerations apply.

Because it contains only a single node, an SNC does not provide high availability (HA) features. The SNC is a single point of failure. Therefore, Illumio recommends taking some additional precautionary steps:

- Set up periodic, automated backups.
- Practice restoring from backup to a separate machine (physical or virtual) before putting the SNC into production use.
- Store a copy of the PCE software installation packages, the PCE database backup, and the runtime\_env.yml file, which stores the PCE's configuration. Store them on a separate physical machine, preferably in a different datacenter, using fault tolerant storage.
- If you are running the SNC as a virtual machine, you can make use of the hypervisor's high availability and disaster recovery (HA/DR) features.

To prepare for PCE installation on an SNC:

- Have a reserved virtual machine or physical machine ready for the backups of the PCE software, database, and runtime\_env.yml.
- This machine must be able to use the existing IP address of the PCE. Alternatively, you can reserve a new IP address for the backup machine, and configure this IP address in the PCE.

## Software Distribution: PCE and UI Packages

Illumio distributes PCE software as two packages: PCE and UI. The PCE package contains the software for the Policy Compute Engine (PCE), and the UI package contains the PCE web console. You can choose to install these packages separately or together:

- PCE package plus UI package: This choice is the most common installation scenario. See Installing the PCE and UI.
- **PCE package alone:** The PCE still serves responses to API calls, but there is no graphical user interface for display in a browser.
- UI package alone: With this separate package, you can upgrade the UI whenever you want more recent UI fixes and features, without having to upgrade the entire PCE. The UI-only installation procedure is much simpler than the full installation. For the UI to work, a compatible version of the PCE must already be installed. See UI-Only Upgrade.

## Chapter 2

## **Prepare for PCE Installation**

This chapter contains the following topics:

PCE Installation Planning	10
PCE Capacity Planning	11
PCE Storage Device Partitions	
Port Ranges for Cluster Communication	24
Requirements for PCE Installation	24

Before installing the PCE software, be sure to fulfill the prerequisites and do the setup steps in this section.

## **PCE Installation Planning**

This section describes the decisions you must make and the preparatory tasks you must do before installing the PCE.

## **Planning Checklist**

The following checklist helps you to plan your PCE installation. Details for each task are described in later sections.

Prerequisite	See section
Capacity sizing for CPUs, RAM, and storage device size and IOPS	PCE Capacity Planning
PCE storage device partitions	PCE Storage Device Partitions
Verify PCE reserved port ranges (for MNCs; does not apply in an SNC)	Port Ranges for Cluster Com- munication

Prerequisite	See section
Load balancer setup	Load Balancer Requirements
IP address for the PCE	PCE IP Address
DNS domain name setup	DNS Requirements
Mail software	SMTP Requirements
TLS setup, including SSL certificate types and	TLS Requirements
settings	Negotiation of TLS Versions for Communications
	• (Optional) Validate and Con- figure TLS Certificate either before or after configuring the PCE
(Optional) SAML IdP	SAML IdP
OS package dependencies, libraries, NTP, ipt- ables, UTF-8, Trusted CA, syslog, process and file limits, and kernel parameters	OS Setup and Package Depend- encies
Your full organization name	About Your Organization Name and ID
VEN installation, including planning and pre- requisites	VEN Installation and Upgrade Guide

## **PCE Capacity Planning**

Use these guidelines and requirements to estimate host system capacity based on typical usage patterns.

The exact requirements vary based on a large number of factors, including, but not limited to:

- Whether you are using physical or virtual hardware
- Number of managed workloads
- Number of unmanaged workloads and other labeled objects, such as virtual services
- Policy complexity, which includes the following factors:
  - Number of rules in your rulesets
  - $^\circ~$  Number of labels, IP lists, and other objects in your rules
  - ° Number of IP ranges in your IP lists
  - Number of workloads affected by your rules

- ] illumio
  - Frequency at which your policies change
  - Frequency at which workloads are added or deleted, or workload context changes, such as, change of IP address
  - Volume of traffic flows per second reported to the PCE from all VENs
     See the "Maximum Flow Capacity" table for information about maximum flow capacity of the PCE.
  - Total number of unique flows reported to the PCE from all VENs

## CPU, Memory, and Storage

The capacity planning tables in this section list minimal and recommended sizes for CPU, memory, and storage. This section provides two tables, one for physical hardware and one for virtual machines. Use these tables to plan your deployment.

### NOTE:

Based on your actual usage and other factors, your capacity needs might be greater than the recommended sizes. For example, if you have installed additional software along with the PCE, such as application performance management (APM) software or an endpoint protection agent, this consumes additional system resources.

Data nodes are configured with a dedicated storage device for each database on the data nodes. This configuration accommodates growth in traffic data, which is used by Explorer. See Runtime Parameters for Traffic Datastore on Data Nodes.

For more than 150 IOPS, locally attached, spinning hard disk drives (HDD) are not sufficient. You will require either mixed-use Solid-State Disk (SSD) or Storage Area Network (SAN).

The PCE does not require that you set up swap memory, but it is permissible to enable swap memory. As long as the PCE nodes are provisioned with the recommended memory (RAM) as shown in the tables below, the use of swap memory should not cause any issues.

### **Physical Hardware**

Use this table if you are installing the PCE on physical hardware. If you are using virtual machines, see the table Virtual Hardware.

MNC Type + Work-	Cores/Clock		Storage Device Size and IOPS	
loads/VENs	Speed	RAM per Node	Core Nodes	Data Nodes
<ul> <li>SNC</li> <li>250 VENs<sup>1</sup></li> <li>2500 work- loads</li> </ul>	<ul> <li>2 cores<sup>2</sup></li> <li>Intel<sup>®</sup> Xeon(R) CPU E5-2695 v4 at 2.10GHz or equivalent</li> </ul>	8GB	A single node includ- ing both core and data: • 1 x 50GB <sup>4</sup> • 100 IOPS per device <sup>5</sup>	N/A
2x2 • 2,500 VENs <sup>1</sup> • 12,500 work- loads	<ul> <li>4 cores per node<sup>2</sup></li> <li>Intel<sup>®</sup> Xeon(R) CPU E5-2695 v4 at 2.10GHz or equivalent</li> </ul>	32GB	Minimum: • Disk: 50GB <sup>3, 4</sup> • 150 IOPS per device <sup>5</sup>	Minimum: • Disk 1: 250GB <sup>4</sup> • Disk 2: 250GB <sup>4</sup> • 600 IOPS per device <sup>5</sup>
2x2 • 10,000 VENs <sup>1</sup> • 50,000 work- loads	<ul> <li>16 cores per node<sup>2, 6</sup></li> <li>Intel<sup>®</sup> Xeon(R) CPU E5-2695 v4 at 2.10GHz or equivalent</li> </ul>	<ul> <li>Recommended: 128GB<sup>6</sup></li> <li>Minimum: 64GB</li> </ul>	Minimum: • Disk: 50GB <sup>3, 4</sup> • 150 IOPS per device <sup>5</sup>	Minimum: • Disk 1: 1TB <sup>4</sup> • Disk 2: 1TB <sup>4</sup> • 1,800 IOPS per device <sup>5</sup>
<b>4x2</b> • 25,000 VENs <sup>1</sup> • 125,000 work-	<ul> <li>16 cores per node<sup>2, 6</sup></li> <li>Intel<sup>®</sup> Xeon(R) CPU E5-2695</li> </ul>	128GB <sup>6</sup>	Minimum: • Disk: 50GB <sup>3, 4</sup>	<ul> <li>Disk 1: 1TB<sup>4</sup></li> <li>Disk 2: 1TB<sup>4</sup></li> </ul>



MNC Type + Work-	Cores/Clock	DAM par Nodo	RAM per Node	Storage Devi IOF	
loads/VENs	Speed	KAM per Node	Core Nodes	Data Nodes	
loads	v4 at 2.10GHz or equivalent.		<ul> <li>150 IOPS per device<sup>5</sup></li> </ul>	• 5,000 IOPS per device <sup>5</sup>	

#### Footnotes:

<sup>1</sup> Number of VENs/workloads is the sum of both the number of managed VENs and the number of unmanaged workloads.

<sup>2</sup> CPUs:

• The recommended number of cores is based only on physical cores from allocated CPUs, irrespective of hyper-threading.

<sup>3</sup> This is the absolute minimum needed. In the future, other applications, support reports, or new features may require additional disk.

<sup>4</sup> Additional disk notes:

- Storage requirements for network traffic data can increase rapidly as the amount of network traffic increases.
- Network File Systems (NFS) is not supported for Illumio directories specified in runtime; for example, data\_dir, persistent\_data\_dir, ephemeral\_data\_dir.

<sup>5</sup> Input/output operations per second (IOPS) are based on 8K random write operations. IOPS specified for an average of 300 flow summaries (80% unique src\_ip, dest\_ip, dest\_port, proto) per workload every 10 minutes. Different traffic profiles might require higher IOPS.

<sup>6</sup> In the case of fresh installs or upgrades of a 2x2 for 10,000 VENs or a 4x2 for 25,000 VENs, if you deploy a system without sufficient cores, memory, or both, then the PCE will automatically reduce the object limits to 2,500 workloads. Object limit is the number of VENs (agents) per PCE. Adding more than 2,500 workloads will fail and an event is logged indicating that object limits have been exceeded. The workaround is to increase the number of cores, memory, or both to the recommended specifications and then increase the object limits manually. See PCE Default Object Limits in the *PCE Administration Guide*.

### Virtual Hardware

Use this table if you are installing the PCE on virtual machines. If you are using physical hardware, see the table Physical Hardware.

MNC Type + Work-	Virtual Cores/C-		Storage Device Siz	
loads/VENs	lock Speed	RAM per Node	Core Nodes	Data Nodes
<ul> <li>SNC</li> <li>250 VENs<sup>1</sup></li> <li>2500 work- loads</li> </ul>	<ul> <li>4 virtual cores (vCPU)<sup>2</sup></li> <li>Intel<sup>®</sup> Xeon (R) CPU E5-2695 v4 at 2.10GHz or higher</li> </ul>	8GB <sup>7</sup>	<ul> <li>Minimum:</li> <li>Disk: 50GB 3, 4</li> <li>150 IOPS per device<sup>5</sup></li> </ul>	N/A
2x2 • 2,500 VENs <sup>1</sup> • 12,500 work- loads	<ul> <li>8 virtual cores (vCPU) per node<sup>2</sup></li> <li>Intel<sup>®</sup> Xeon (R) CPU E5- 2695 v4 at 2.10GHz or higher</li> </ul>	32GB <sup>7</sup>	Minimum: • Disk: 50GB <sup>3, 4</sup> • 150 IOPS per device <sup>5</sup>	Minimum: • Disk 1: 250GB • Disk 2: 250GB • 600 IOPS per device
2x2 • 10,000 VENs <sup>1</sup> • 50,000 work- loads	<ul> <li>32 virtual cores (vCPU) per node<sup>2, 6</sup></li> <li>Intel<sup>®</sup> Xeon (R) CPU E5-2695 v4 at 2.10GHz or higher</li> </ul>	<ul> <li>Recommended: 128GB<sup>6, 7</sup></li> <li>Minimum: 64GB</li> </ul>	Minimum: • Disk: 50GB <sup>3, 4</sup> • 150 IOPS per device <sup>5</sup>	Minimum: • Disk 1: 1TB <sup>4</sup> • Disk 2: 1TB <sup>4</sup> • 1,800 IOPS per device <sup>5</sup>
<b>4x2</b> • 25,000 VENs <sup>1</sup>	<ul> <li>32 virtual cores (vCPU) per</li> </ul>	128GB <sup>6, 7</sup>	Minimum: • Disk:	<ul> <li>Disk 1: 1TB<sup>4</sup></li> <li>Disk 2:</li> </ul>

MNC Type + Work-	/irtual Cores/C-		Storage Devic IOPS	
loads/VENs	lock Speed	RAM per Node	Core Nodes	Data Nodes
• 125,000 work-	node <sup>2, 6</sup>		50GB <sup>3, 4</sup>	1TB <sup>4</sup>
loads	<ul> <li>Intel<sup>®</sup> Xeon</li> </ul>		• 150 IOPS	• 5,000
	(R) CPU E5-		per device <sup>5</sup>	IOPS
	2695 v4 at			per
	2.10GHz or			device <sup>5</sup>
	higher			

#### Footnotes:

<sup>1</sup> Number of VENs/workloads is the sum of both the number of managed VENs and the number of unmanaged workloads.

<sup>2</sup> Full reservations for vCPU. No overcommit.

<sup>3</sup> This is the absolute minimum needed. In the future, other applications, support reports, or new features may require additional disk.

<sup>4</sup> Additional disk notes:

- Storage requirements for network traffic data can increase rapidly as the amount of network traffic increases.
- Network File Systems (NFS) is not supported for Illumio directories specified in runtime; for example, data\_dir, persistent\_data\_dir, ephemeral\_data\_dir.

<sup>5</sup> Input/output operations per second (IOPS) are based on 8K random write operations. IOPS specified for an average of 300 flow summaries (80% unique src\_ip, dest\_ip, dest\_port, proto) per workload every 10 minutes. Different traffic profiles might require higher IOPS.

<sup>6</sup> In the case of fresh installs or upgrades of a 2x2 for 10,000 VENs or a 4x2 for 25,000 VENs, if you deploy a system without sufficient cores, memory, or both, then the PCE will automatically reduce the object limits to 2,500 workloads. Object limit is the number of VENs (agents) per PCE. Adding more than 2,500 workloads will fail and an event is logged indicating that object limits have been exceeded. The workaround is to increase the number of cores, memory, or both to the recommended specifications and then increase the object limits manually. See PCE Default Object Limits in the *PCE Administration Guide*.

<sup>7</sup> Full reservations for vRAM. No overcommit.

## **Maximum Flow Capacity**

The following table shows the maximum capacity of the PCE to accept flow data from all VENs.

MNC Type + Workloads/VENs	Flow Rate	Equivalent Flow Rate
MINC Type + Workloads/ VEINS	(flow-summaries/second)	(flows/second) <sup>2</sup>
SNC	100	1,030
• 250 VENs		
• 2500 workloads		
2x2	1,000	10,300
• 2,500 VENs		
• 12,500 workloads		
2x2	4,100	422,000
• 10,000 VENs		
• 50,000 workloads		
4x2	10,400 <sup>1</sup>	1,070,000
• 25,000 VENs		
• 125,000 workloads		

#### Footnotes:

<sup>1</sup> The PCE might need to be tuned to achieve this rate. If you need to tune the PCE, please contact Illumio Support for assistance.

<sup>2</sup> Real-world observation shows that 102 flows result in one flow summary on average.

## **PCE Storage Device Partitions**

## PCE Storage Device Layout

You should create separate storage device partitions to reserve the amount of space specified below. These recommendations are based on PCE Capacity Planning.

The values given in these recommendation tables are guidelines based on testing in Illumio's labs. If you wish to deviate from these recommendations based on your own platform standards, please first contact your Illumio support representative for advice and approval.

#### PCE Single-Node Cluster for 250 VENs

Storage Device	Partition mount point	Size to Alloc- ate	Node Types	Notes
Device 1, Par- tition A	/	8GB	Core, Data	The size of this partition assumes the sys- tem temporary files are stored in /tmp and core dump file size is set to zero. The PCE installation occupies approximately 500MB of this space.
Device 1, Par- tition B	/var/log	16GB	Core, Data	The size of this partition assumes that PCE application logs and system logs are both stored in /var/log. PCE application logs are stored in the /var/log/illumio-pce directory. The recommended size assumes average use by the OS with com- mon packages installed and logging levels set to system defaults. Log size limits are configurable, so your system may require more or less log space. To find the poten- tial maximum disk space required for your logs, use this command: \$ sudo -u ilo-pce illumio-pce-env logs diag
Device 1, Par- tition C	/var/lib/il- lumio-pce	Balance of Device 1	Core, Data	The size of this partition assumes that Core nodes use local storage for applic- ation code in /var/lib/illumio-pce, and also assumes that PCE support report files, and other temporary (ephemeral) files, etc., are stored in /var/lib/illumio- pce/tmp.

#### PCE 2x2 Multi-Node Cluster for 2,500 VENs

Storage Device	Partition mount point	Size to Allocate	Node Types	Notes
Device 1, Par-	/	16GB	Core,	The size of this partition
tition A			Data	assumes the system tem- porary files are stored in /tmp

Storage Device	Partition mount point	Size to Allocate	Node Types	Notes
				and core dump file size is set to zero.
Device 1, Par- tition B	/var/log	32GB	Core, Data	The size of this partition assumes that PCE application logs and system logs are both stored in /var/log. PCE application logs are stored in the /var/log/illumio- pce directory.
Device 1, Par- tition C	/var/lib/illumio- pce	Balance of Device 1	Core, Data	The size of this partition assumes that Core nodes use local storage for application code in /var/lib/illumio-pce, and also assumes that PCE support report files, and other temporary (ephemeral) files, etc. are stored in /var/lib/il- lumio-pce/tmp.
Device 2, Single par- tition. Applicable in a two-stor- age-device configuration	/var/lib/illumio- pce/data/Explorer	All of Device 2 (250GB)	Data	For network traffic data in a two-storage-device con- figuration for the data nodes, it should be a separate device that is mounted on this dir- ectory. Set the runtime_emv.yml to data_dir: /var/lib/illumio- pce/data/Explorer, which will automatically create a sub- directory called /var/lib/illumio-pce/data/Ex- plorer/traffic_datastore The partition mount point and the runtime setting must match. If you customize the mount point, make sure that



Storage Device	Partition mount point	Size to Allocate	Node Types	Notes
				you also change the runtime setting accordingly.

PCE 2x2 Multi-Node Cluster for 10,000 VENs and

#### PCE 4x2 Multi-Node Cluster for 25,000 VENs

Storage Device	Partition mount point	Size to Allocate	Node Types	Notes
Device 1, Par- tition A	/	16GB	Core, Data	The size of this partition assumes the system tem- porary files are stored in /tmp and core dump file size is set to zero.
Device 1, Par- tition B	/var/log	32GB	Core, Data	The size of this partition assumes that PCE application logs and system logs are both stored in /var/log. PCE application logs are stored in the /var/log/illumio-
				pce directory.
Device 1, Par- tition C	/var/lib/illumio- pce	Balance of Device 1	Core, Data	The size of this partition assumes that Core nodes use local storage for application code in /var/lib/illumio-pce, and also assumes that PCE support report files, and other temporary (ephemeral) files, etc. are stored in /var/lib/il- lumio-pce/tmp.
Device 2, Single Par- tition Applicable in a two-stor- age-device configuration	/var/lib/illumio- pce/data/traffic	All of Device 2 (1TB)	Data	For network traffic data in a two-storage-device con- figuration for the data nodes, it should be a separate device that is mounted on this dir- ectory. In runtime_env.yml, set the



Storage	Partition mount	Size to	Node	Notes
Device	point	Allocate	Types	
				<pre>traffic_datastore : data_dir parameter to match the value of the partition mount point (see previous column) as fol- lows: traffic_datastore: data_ dir: /var/lib/illumio- pce/data/traffic. The partition mount point and the runtime setting must match. If you customize the mount point, make sure that you also change the runtime setting accordingly.</pre>

## **Runtime Parameters for Traffic Datastore on Data Nodes**

For the traffic datastore, set the following parameters in runtime\_env.yml:

traffic\_datastore:

data\_dir:path\_to\_second\_disk (e.g. /var/lib/illumio-pce/data/traffic)

max\_disk\_usage\_gb: Set this parameter according to the table below.

partition\_fraction: Set this parameter according to the table below.

The recommended values for the above parameters, based on PCE node cluster type and estimated number of workloads (VENs), are as follows:

Setting	2x2   2,500 VENs	2x2   10,000 VENs	4x2   25,000 VENs	Note
traffic_data- store:max_disk_usage_ gb	100 GB	400 GB	400 GB	This size reflects only part of the required total size, as detailed in PCE Capacity Planning. The remaining disk capacity is needed for database internals and data migration during upgrades.
<pre>traffic_data- store:partition_frac-</pre>	0.5	0.5	0.5	

Setting	2,500	2x2   10,000 VENs	25,000	Note
tion				

For additional ways to avoid disk capacity issues, see Manage Data and Disk Capacity in the *PCE Administration Guide*.

## Scale Traffic Database to Multiple Nodes

When deploying the PCE, you can scale traffic data by sharding it across multiple PCE data nodes. In this way, you can store more data and improve the performance of read and write operations on traffic data.

### **Cluster Types for Multi-Node Traffic Database**

The following PCE cluster types support scaling the traffic database to multiple nodes:

- 4node\_dx 2x2 PCE with multi-node traffic database. The 2x2 numbers do not include the coordinator and worker nodes.
- 6node\_dx 4x2 PCE with multi-node traffic database. The 4x2 numbers do not include the coordinator and worker nodes.

### Node Types for Multi-Node Traffic Database

The following PCE node types support scaling the traffic database to multiple nodes:

- citus\_coordinator The sharding module communicates with the PCE through the coordinator node. There must be two (2) coordinator nodes in the PCE cluster. The two nodes provide high availability. If one node goes down, the other takes over.
- citus\_worker The PCE cluster can have any even number of worker nodes, as long as there are at least two (2) pairs. As with the coordinator nodes, the worker node pairs provide high availability.

#### **Runtime Parameters for Multi-Node Traffic Database**

The following runtime parameters in runtime\_env.yml support scaling the traffic database to multiple nodes:

• traffic\_datastore:num\_worker\_nodes - Number of traffic database worker node pairs. The worker nodes must be added to the PCE cluster in sets of two. This supports high availability (HA). For example, if there are 4 worker nodes, num\_ worker\_nodes is 2.

illumio

 citus\_coordinator and citus\_worker - The node\_type runtime parameter can be assigned one of these values. They are used to configure coordinator and worker nodes as described in step 3 of How to Expand an Existing PCE's Traffic Database to Multiple Nodes.

#### Example Configurations for Multi-Node Traffic Database

Following is a sample configuration for a coordinator node. This node is in a 4x2 PCE cluster (not counting the coordinator and worker nodes) with two pairs of worker nodes:

```
cluster_type: 6node_dx
node_type: citus_coordinator
traffic_datastore:
    num_worker_nodes: 2
```

Following is a sample configuration for a worker node. This node is in a 4x2 PCE cluster (not counting the coordinator and worker nodes) with two pairs of worker nodes:

```
cluster_type: 6node_dx
node_type: citus_worker
traffic_datastore:
    num_worker_nodes: 2
```

#### Database Management Commands for Multi-Node Traffic Database

Following are some useful commands to get information about a cluster where the traffic database is distributed to multiple nodes:

To show the worker node configuration:

\$ sudo -u ilo-pce illumio-pce-db-management traffic citus-worker-metadata

To show worker primary nodes:

\$ sudo -u ilo-pce illumio-pce-db-management traffic show-citus-worker-masters

To show worker replication information:

\$ sudo -u ilo-pce illumio-pce-db-management traffic show-citus-workerreplication-info

## **Port Ranges for Cluster Communication**

(For MNC; does not apply in SNC.)

The following port ranges are needed for communications between the PCE cluster nodes.

Protocols	Port Range
TCP	3100 to 3600
TCP	5100 to 6300
TCP and UDP	8000 to 8400
TCP	11200 to 11300
TCP and UDP	24200 to 25300

## **Requirements for PCE Installation**

Before installing the PCE, be sure your underlying systems are sufficient to successfully install and run the PCE. Check all the following system requirements.

## Load Balancer Requirements

For MNC; does not apply in a SNC.

A server load balancer or DNS-level load balancer is required to distribute traffic to the PCE core nodes.

Configure the load balancer to use the Illumio REST API to monitor which cluster core nodes are available to receive requests. See the *REST API Developer Guide* for exact usage.

```
GET [api_version]/node_available
```

No authentication is required to call this API. An HTTP status code of 200 means the node is able to receive requests. Any other status code or no response means the node is unable accept requests. Unhealthy or unresponsive nodes should be removed from the load balancing pool.

# 🔀 illumio 👘

- The PCE Health Check API can experience up to a 30-second delay to return the actual status of the node.
- In the 4x2 configuration, a maximum of two core nodes are available (return a status code of 200) at any time.
- When using a DNS load balancer, it should only serve IP addresses for the cluster FQDN of those nodes that respond with a 200 to the /node\_available API. For rapid failover in the event of a core node failure, Illumio recommends a DNS TTL of between 30 and 60 seconds.

## PCE IP Address

Illumio recommends a statically-assigned IP address. By default, the PCE automatically uses the first available private IP address on the node. The PCE does not automatically bind to a public IP address.

When you use a public IP address or the node has multiple interfaces, you need to configure the PCE with the interface you want to use. To do so, set internal\_service\_ip in the configuration file runtime\_env.yml. For example:

internal\_service\_ip: 10.2.8.89

To configure networking, see your OS vendor's documentation on the ifcfg-ethN script.

## **DNS Requirements**

Your Domain Name System (DNS) must resolve the PCE's fully qualified domain name (FQDN). The FQDN must be resolvable on all managed workloads, on all nodes in the PCE cluster, and for all users of the PCE web console and REST API.

If you are using DNS-level load balancing, the PCE FQDN should resolve to the IP addresses of the core nodes. If you are using a server load balancer, the PCE FQDN should resolve to the VIPs of the server load balancer.

## **SMTP Requirements**

An SMTP relay is required to send user invitations and "forgot password" email replies from the PCE.

The SMTP configuration parameter during PCE installation is smtp\_relay\_address. Allowable values are either an IP address with its SMTP port (default 587) or a resolvable FQDN with the SMTP port.

## **TLS Requirements**

illumio

PCE communication is secured using the Transport Layer Security (TLS) protocol, the successor to the deprecated Secure Sockets Layer (SSL) protocol. TLS is used for securing the following communication sessions:

- User access to the PCE web console and REST API over the HTTPS protocol.
- Communication between the PCE and VENs.

VEN-to-PCE communications for the EventService (default is port 8444) are secured by the ECDHE suite of cryptographic ciphers, which use an elliptic curve Diffie-Hellman key exchange. This exchange is signed with RSA signature algorithms.

• Communication between PCE nodes in a multi-node cluster.

If you want to generate a temporary, self-signed certificate, see Understanding Illumio Trial Certificates in the Knowledge Base (log in required).

For an in-depth discussion of deploying the PCE with TLS, see Preparing Certificates for a PCE deployment in the Knowledge Base (log in required).

#### X.509 Certificate

An X.509 server certificate must be installed on each PCE node during installation. When any client (the VEN) opens a TLS session to the PCE (for example, pairing a workload, accessing the PCE web console, retrieving updated policy), the PCE presents the server certificate to secure the communication. The server certificate is uploaded as part of a certificate bundle that contains the server certificate and the chain of CA certificates (Intermediate or Root) to establish the chain of trust back to a Root CA.

#### CAUTION:

The client must be able to validate the chain of trust back to the Root CA for this certificate; otherwise, the TLS handshake fails. You might need to add all the certificates in the chain of trust to the keychain of the client.

The certificate package for the Illumio PCE must meet the following basic criteria:

- The file must contain PEM-encoded certificates.
- The subject value and issuer of the certificate must start with a leading slash character (/).

- As a best practice, duplicate the subject in the Subject Alternative Name (subjectAltName).
- The certificate's signature algorithm must be SHA256WithRSAEncryption.
- The certificate's signature algorithm must *not* be RSASSA-PSS.

illumio

- The file must contain the server certificate and the entire certificate chain necessary to establish the chain of trust back to a Root CA.
  - a. The package must include all of the CA certificates (Intermediate and/or Root) needed to establish the chain of trust back to a Root CA.
    - If the certificate is generated by a Private CA, all certificates in the chain of trust back to the Root CA must be included. This includes the Root CA certificate and any applicable Intermediate CA certificates.
    - If the certificate is generated by a major Public CA (such as, VeriSign, GeoTrust, Entrust, or Thawte), any Intermediate CA certificates needed to establish the chain of trust back to the Public Root CA must be included.
  - b. Pay careful attention to the order of the certificates in the bundle. The server certificate must be first. If you have an Apache-style bundle generated by a standard certificate request process, you need to open the file in a text editor and reverse the order of the certificates. Apache always expects the root certificate to come first, then any intermediates in order (from the root down), and the server certificate is last. The PCE uses nginx, which expects the opposite order. For additional details, see the Nginx documentation.

The certificate bundle should look something like this:

-----BEGIN CERTIFICATE----<server cert goes here>
-----END CERTIFICATE----<intermediate CA cert goes here>
-----END CERTIFICATE--------BEGIN CERTIFICATE----<root CA cert goes here>
-----END CERTIFICATE-----

• All certificates in the bundle must be valid for the current date, which depends on the system time being set correctly.

- A trusted root store must be available for OpenSSL to validate certificates.
- The certificate must match the PCE FQDN, which can be an exact match (for example, pce.mycompany.com) or a wildcard match (for example, \*. mycompany.com)

The certificate must support both Server and Client authentication. Client authentication is used between nodes in an MNC. Run the following command and verify TLS Web Server Authentication, TLS Web Client Authentication appears within the X509v3 Extended Key Usage section.

```
$ openssl x509 -text -noout -in pce.mycompany.com.bundle.crt
...
X509v3 Extended Key Usage:
        TLS Web Server Authentication, TLS Web Client Authentication
...
```

#### **RSASSA-PSS Signature Algorithm Not Supported**

The certificate signature algorithm RSASSA-PSS, which is based on PKCS 1 version 2.1, is not supported, because it cannot be validated. This limitation is a widely known problem with this signature algorithm.

The PCE certificate requires the SHA256WithRSEencryption signature.

#### CAUTION:

If you use Microsoft Certificate Authority (CA) to sign PCE certificates, make sure to use the SHA256WithRSEencryption. PKCS#1 version 2.1 is enabled by default on Microsoft CAs and produces the unsupported RSASSA-PSS signature algorithm.

#### **Private Keys**

illumio

The private key that matches the X.509 certificate must be installed on each PCE node during installation, and the following guidelines must be met:

- The private key must be PEM-encoded.
- The file must not be encoded.
- The file must not be password protected.

## **Negotiation of TLS Versions for Communications**

The PCE negotiates the use of Transport Layer Security (TLS) versions 1.0, 1.1 or 1.2 for VEN-to-PCE communications, the PCE's web server for the PCE web console, and the REST API. The PCE selects the highest version that the your workloads support.

- The PCE default minimum version is TLS 1.0.
- For VEN versions 18.1 and later, all VENs use TLS 1.2.
- SUSE VEN version 17.1.x requires minimum version TLS 1.0
- Windows Server 2008 R2 SP1: The HTTP Client library, WinHttp, does not have the necessary API to limit SSL negotiation only to TLS 1.2. This must be configured through the Registry. See the Microsoft Support article "Update to enable TLS 1.1 and TLS 1.2."

#### Changing Default TLS version

Except for VEN 17.1 for SUSE, which requires TLS 1.0, you can use TLS 1.0, 1.1 or 1.2 with any version of the VEN. In addition, you should verify that any browser you use is capable of negotiating the minimum version you set.

If you want to change the minimum TLS version, edit the following parameter in runtime\_env.yml:

min\_tls\_version

illumio

The value of min\_tls\_version configures the PCE front end ports in runtime\_env.yml:

- front\_end\_https\_port (default 8443)
- front\_end\_https\_management\_port (defaults to front\_end\_https\_port)
- front\_end\_event\_service\_port (default 8444)

Allowable values:

- t1s1\_0 allows TLS 1.0, 1.1, and 1.2.
- tls1\_1 allows TLS 1.1 and 1.2.
- tls1\_2 allows only TLS 1.2.

## (Optional) Configure SAML IdP for User Login

After installation, you can configure the PCE to rely on an external, third-party SAML identity provider system. See Single Sign-on Configuration in the *PCE Administration Guide*. The guide has step-by-step details for a wide variety of IdPs.

## **OS Setup and Package Dependencies**

For information, see PCE OS Support and Package Dependencies on the Illumio Support portal.

### NTP

Set up a Network Time Protocol (NTP) client for time synchronization.

To install and configure NTP, run the following commands:

stall ntp module
rify that the timezone is set correctly. If wrong, fix the
mezone
t NTP to start at boot
art the ntpd daemon
rify the ntpd daemon configuration

### **IPTables**

For the initial installation, you should disable iptables.

If iptables is enabled, you must configure it to allow inbound HTTPS connections to the PCE core nodes and service ports.

```
# service iptables stop
# On CentOS 7.x, use the systemctl stop firewalld command.
# chkconfig iptables off
```

### Language: UTF-8

Set the system language to a UTF-8 variant of English: either en\_US.UTF-8 or en\_GB.UTF-8.

Set the variable LANG="en\_US.UTF-8" or LANG="en\_GB.UTF-8" in the following files:

- RHEL 6:/etc/sysconfig/i18n
- RHEL 7: /etc/locale.conf

#### **Trusted Public CA Store**

A trusted root public Certificate Authority (CA) store must be available for OpenSSL to validate certificates.

If you rely on a certificate signed by a public CA, be sure to install the latest public root CA certificates ca-certificates package.

# yum install ca-certificates

When your certificate is signed by a private CA or the signing CAs are already included in each node's trusted root CA store, the ca-certificates package is not required.

#### **PCE Internal Syslog**

illumio

The PCE comes with an internal syslog configuration. The purpose of the PCE internal syslog is to help organizations use syslog without installing it themselves. See (Optional) Configure PCE Internal Syslog.

#### **Process and File Limits and Kernel Parameters**

This section describes how to set the process and file limits and OS kernel parameters that are required for PCE operation. The approach is different depending on whether you are configuring an SNC or MNC, and which operating system you are using, so look for the appropriate sections in the discussion that follows.

Three categories of settings must be configured:

- Process and file limits
- OS kernel parameters
- Kernel module tuning

WARNING: The parameter modifications described in this section are strict requirements and must be followed to ensure proper functionality of the Illumio Core. If an Illumio support case is opened, and analysis finds that these parameters are not met, you will be directed to meet these requirements before any additional troubleshooting can be performed.

Keep the following in mind when managing these parameters:

- Root access is needed for many of these procedures. Befor you start, be sure you have login credentials for a user account with root permissions.
- When your settings are already greater than these, you do not need to reduce them to these values.
- Make sure you do not have any automated processes that change these values.

#### SNC Process and File Limits and OS Kernel Parameters

The following table shows the required process and file limits for single-node clusters. To set these values, see Set and Verify Process and File Limits.

Parameter	Value
core (hard)	0
core (soft)	0
nofile (hard) <sup>1</sup>	65535
nofile (soft) <sup>1</sup>	65535
nproc (hard)	65535
nproc (soft)	65535

<sup>1</sup> When you run additional processes on the PCE, such as monitoring or other operations processes, you might need to increase the value of nofile.

The following table shows the required OS kernel parameter values for single-node clusters. To set these values, see Set and Verify OS Kernel Parameters.

Parameter	Value
fs.file-max	2000000
net.core.somaxconn	16384
kernel.shmmax	6000000
vm.overcommit_memory	1
nf_conntrack_max	1048576

The following table shows the required SNC kernel module tuning. To set this value, see Tune the Kernel Module.

Parameter	Value
nf_conntrack hashsize	262144

#### **MNC Process and File Limits and OS Kernel Parameters**

The following table shows the required process and file limits for multi-node clusters. To set these values, see Set and Verify Process and File Limits.

Parameter	Core Nodes	Data Nodes
core (hard)	0	0
core (soft)	0	0
nofile (hard) <sup>1</sup>	65535	65535
nofile (soft) <sup>1</sup>	65535	65535



Parameter	Core Nodes	Data Nodes
nproc (hard)	65535	65535
nproc (soft)	65535	65535

The following table shows the required OS kernel parameter values for multi-node clusters. To set these values, see Set and Verify OS Kernel Parameters.

Parameter	Core Nodes	Data Nodes
fs.file-max	200000	200000
net.core.somaxconn	16384	Use system default setting
kernel.shmmax	Use system default setting	6000000
<pre>vm.overcommit_memory</pre>	Use system default setting	1
nf_conntrack_max	1048576	Use system default setting

The following table shows the required kernel module tuning. To set this value, see Tune the Kernel Module.

Parameter	Core Nodes
nf_conntrack hashsize	262144

#### Set and Verify Process and File Limits

Process and file limits are set by editing configuration files and issuing commands. The techniques vary depending on the operating system version and which system management daemon you are using, systemd or init.d. If you are not sure which system management daemon is being used, run the following command:

#### \$ ps -p1 | grep "init|upstart|systemd"

#### CentOS 7.x or RHEL 7.x with systemd

On every core and data node, do the following steps:

1. As root, edit the following Illumio-specific configuration file:

/etc/systemd/system/illumio-pce.service.d/override.conf

2. Place the following lines in the file.:

```
[Service]
LimitCORE=0
LimitNOFILE=65535
LimitNPROC=65535
```

3. Reload the daemon configuration and restart the service to apply the change:

```
# systemctl daemon-reload
# systemctl restart illumio-pce.service
```

4. Verify that the correct settings are now in effect. As the PCE runtime user, run the following command. Verify that the output is as shown:

```
$ sudo -u ilo-pce systemctl show illumio-pce.service | egrep
"LimitCORE|LimitNPROC|LimitNOFILE"
LimitCORE=0
LimitNOFILE=65535
LimitNPROC=65535
```

See also the Linux systemd man page, especially "Table 1. Resource limit directives."

#### CentOS 7.x or RHEL 7.x with init.d

illumio

On every core and data node, do the following steps:

1. As root, edit the following Illumio-specific configuration file:

/etc/security/limits.d/99-illumio.conf

 Place the following lines in the file. The ilo-pce on each line indicates that the limits apply to only the PCE runtime user, which is ilo-pce unless this default user name was overridden during PCE installation. If you want the limits to apply to all users, use asterisks (\*) instead of ilo-pce.

ilo-pce	soft	core	0
ilo-pce	hard	core	0
ilo-pce	soft	nofile	65535
ilo-pce	hard	nofile	65535
ilo-pce	soft	nproc	65535
ilo-pce	hard	nproc	65535
TTO bee	indir di		

3. Apply the change:

# sysctl -p /etc/security/limits.d/99-illumio.conf

4. Verify that the correct settings are now in effect. As the PCE runtime user, run the following commands. Verify that the output is as shown:

```
🔀 illumio
```

```
$ sudo -u ilo-pce ulimit -n
65535
$ sudo -u ilo-pce ulimit -u
65535
$ sudo -u ilo-pce ulimit -c
0
```

#### CentOS 6.x or RHEL 6.x

On every core and data node, do the following steps:

1. As root, edit the following Illumio-specific configuration file:

```
/etc/security/limits.d/99-illumio.conf
```

 Place the following lines in the file. The ilo-pce on each line indicates that the limits apply to only the PCE runtime user, which is ilo-pce unless this default user name was overridden during PCE installation. If you want the limits to apply to all users, use asterisks (\*) instead of ilo-pce.

ilo-pce	soft	core	0
ilo-pce	hard	core	0
ilo-pce	soft	nofile	65535
ilo-pce	hard	nofile	65535
ilo-pce	soft	nproc	65535
ilo-pce	hard	nproc	65535

3. Apply the change:

# sysctl -p /etc/security/limits.d/99-illumio.conf

4. Verify that the correct settings are now in effect. As the PCE runtime user, run the following commands. Verify that the output is as shown:

```
$ sudo -u ilo-pce ulimit -n
65535
$ sudo -u ilo-pce ulimit -u
```

65535

```
$ sudo -u ilo-pce ulimit -c
0
```



WARNING:Be sure there are no additional configuration files in /etc/security/limits.d that might override the recommended limits.

#### Set and Verify OS Kernel Parameters

Kernel parameters are set by editing configuration files and issuing commands. The commands are the same on all PCE-supported versions of CentOS and RHEL, but the techniques vary depending on whether you are configuring an SNC or MNC.

#### SNC: Set and verify OS kernel parameters

1. As root, edit the following Illumio-specific configuration file:

/etc/sysctl.d/99-illumio.conf

2. Place the following lines in the file:

```
fs.file-max = 2000000
kernel.shmmax = 60000000
vm.overcommit_memory = 1
net.core.somaxconn = 16384
net.nf_conntrack_max = 1048576
```

3. Apply the settings:

# sysctl -p /etc/sysctl.d/99-illumio.conf

4. Verify that the correct settings are now in effect. As the PCE runtime user, run the following command. Verify that the output is as shown:

```
$ sudo -u ilo-pce sysctl -a 2>/dev/null | egrep "fs.file-
max|kernel.shmmax|vm.overcommit_memory|net.core.somaxconn|net.nf_conntrack_
max"
fs.file-max = 2000000
kernel.shmmax = 60000000
net.core.somaxconn = 16384
```

net.nf\_conntrack\_max = 1048576
vm.overcommit\_memory = 1

illumio

For more information, see Configuring Kernel Parameters at Runtime in the Red Hat documentation.

#### MNC: Set and verify OS kernel parameters

 As root, on each core node, edit /etc/sysctl.d/99-illumio.conf and add the following lines:

```
fs.file-max = 2000000
net.core.somaxconn = 16384
net.nf_conntrack_max = 1048576
```

2. As you go, on each core node, apply the settings:

```
# sysctl -p /etc/sysctl.d/99-illumio.conf
```

 As root, on each data node, edit /etc/sysctl.d/99-illumio.conf and add the following lines:

fs.file-max	=	2000000
kernel.shmmax	=	60000000
<pre>vm.overcommit_memory</pre>	=	1

4. As you go, on each data node, apply the settings:

```
# sysctl -p /etc/sysctl.d/99-illumio.conf
```

5. Verify that the correct settings are now in effect. As the PCE runtime user, run the following command. Verify that the output is as shown:

```
$ sudo -u ilo-pce sysctl -a 2>/dev/null | egrep "fs.file-
max|kernel.shmmax|vm.overcommit_memory|net.core.somaxconn|net.nf_conntrack_
max"
fs.file-max = 2000000
kernel.shmmax = 60000000
net.core.somaxconn = 16384
```

net.nf\_conntrack\_max = 1048576
vm.overcommit\_memory = 1

For more information, see Configuring Kernel Parameters at Runtime in the Red Hat documentation.

#### Tune the Kernel Module

Adjust the hash size setting for the kernel conntrack module as follows. For this setting, the commands are the same on all PCE-supported versions of CentOS and RHEL.

On all core nodes:

illumio

1. As root, run the following commands to tune the kernel conntrack module. The commands take effect immediately.

# modprobe nf\_conntrack
# echo 262144 > /sys/module/nf\_conntrack/parameters/hashsize

2. Run the following command to apply the same setting automatically on reboot:

# echo "options nf\_conntrack hashsize=262144" > /etc/modprobe.d/illumio.conf

3. Verify that the correct setting is now in effect. Run the following command to inspect the hash size. Verify that the output is as shown:

```
# cat /sys/module/nf_conntrack/parameters/hashsize
262144
```

#### About Your Organization Name and ID

An organization is a group of policies and users in the Illumio Core. An organization can contain any number of users, workloads, and policy objects (rulesets, IP lists, services, and security settings). When you sign up with Illumio, you will receive an email invitation to create your company's organization in Illumio Core.

Have ready your full organization name, which you specify at installation.

For on-premise PCE deployments, installation creates an organization identifier (org ID) and assigns the value of 1 to org ID. The value 1 distinguishes your on-premises PCE from the Illumio Core Cloud (SaaS) service, where each customer has a unique org ID.



The org ID is needed with the REST API, where you set org-ID to 1 for the on-premises PCE, and for other purposes.

# Chapter 3

# **PCE Installation**

This chapter contains the following topics:

Install the PCE and UI	40
Configure the PCE	42
Start and Initialize the PCE	49
Additional PCE Installation Tasks	52
After PCE Installation	57
Alternative: Install the PCE Tarball	60

This section provides step-by-step instructions for installing PCE software. Before performing these steps, be sure to understand the concepts in the Overview, and make sure your system is ready for installation as described in Prepare for PCE Installation.

## Install the PCE and UI

When installing the PCE and UI packages together, you perform the following highlevel steps:

- 1. Prepare for installation by planning your deployment and reviewing the prerequisites, such as capacity planning and OS setup. See PCE Installation Planning for information.
- 2. Download the software.
- 3. Install the PCE and UI software.
- 4. Configure the PCE.
- 5. (Optional) Validate TLS certificate and private key.

- 🔀 illumio
  - 6. Install the TLS certificate and private key.
  - 7. Verify the runtime environment was configured correctly.
  - 8. Start the PCE.
  - 9. Initialize the PCE.
  - 10. Deploy Virtual Enforcement Nodes (VENs) to enable the PCE to manage your workloads.

At this point, the PCE is up and running, receiving communication about workloads from the VENs.

After installing the PCE software, perform these additional procedures to complete your PCE deployment.

- 11. Configure backups.
- 12. (Optional) Configure the internal syslog. See (Optional) Configure PCE Internal syslog for information.



#### NOTE:

The following tasks describe installing the PCE as an MNC. When you install the PCE as an SNC, you do not repeat the steps on the additional nodes. You can disregard those instructions in the following tasks.

#### Download the Software

- 1. Download the software from the Illumio Support portal (login required).
- 2. On the **core nodes only**, copy the Illumio PCE UI RPM file to the /tmp folder. The following steps refer to this file as illumio\_ui\_rpm.
- 3. On **each node** in the cluster, copy the Illumio PCE software RPM file to the /tmp folder. The following steps refer to this file as illumio\_pce\_rpm.

#### Install the PCE and UI Packages

The packages to install depend on the type of PCE node:

- Core nodes: Two packages, the PCE RPM and UI RPM.
- Data nodes: One package, the PCE RPM.
- 1. On each core node in the cluster, log in as root and install the PCE RPM:

\$ rpm -Uvh illumio\_pce\_rpm

For illumio\_pce\_rpm, substitute the path and filename of the software you downloaded from the Illumio Support portal.

2. On each core node in the cluster, log in as root and install the UI RPM:

```
$ rpm -Uvh illumio_ui_rpm
```

For illumio\_ui\_rpm, substitute the path and filename of the software you downloaded from the Illumio Support portal.

3. On each data node in the cluster, log in as root and install the PCE RPM:

```
$ rpm -Uvh illumio_pce_rpm
```

For illumio\_pce\_rpm, substitute the path and filename of the software you downloaded from the Illumio Support portal.

4. After installing the RPMs, configure the software using the PCE setup wizard. See Configure the PCE for information.

## **Configure the PCE**

Before running the PCE, set up its runtime configuration.

Use the PCE Runtime Environment File (runtime\_env.yml) to configure the PCE software. By default, the file is located in /etc/illumio-pce/runtime\_env.yml. You can create the runtime\_env.yml file manually or use the PCE software setup script to create and modify the file using interactive prompts at the command line.

For detailed descriptions of the runtime parameters, see Reference: PCE Runtime Parameters.



#### IMPORTANT:

- The runtime\_env.yml file contains sensitive information that should be kept secret, such as encryption keys. Take steps to ensure the confidentiality of this file.
- The runtime\_env.yml file is not included in automatic PCE backups. You must manually back up this file to a secure location.

## Set Configuration File Location

By default, runtime\_env.yml is located in /etc/illumio-pce/runtime\_env.yml. You can override the default location by setting the ILLUMIO\_RUNTIME\_ENV environment variable. If you do, you must also set ILLUMIO\_RUNTIME\_ENV in in the file /etc/sysconfig/illumio-pce to enable the PCE software start-up script to find the file. Log in as root and run the following command (replace *location* with the actual full path).

```
root> echo "ILLUMIO_RUNTIME_ENV=location/runtime_env.yml" >
/etc/sysconfig/illumio-pce
```

For example, if the location is /var/lib/illumio/data, run the following command:

```
root> echo "ILLUMIO_RUNTIME_ENV=/var/lib/illumio/data/runtime_env.yml" >
/etc/sysconfig/illumio-pce
```

### Run the PCE Setup Script

From the host command line, *as root*, run the following command to launch the setup script:

```
[root]# illumio-pce-env setup
```

The setup script interactively prompts you to provide values for configuration parameters. For descriptions of all the parameters, see Reference: PCE Runtime Parameters. A few of these values, such as node\_type, will not be the same on all nodes of the PCE cluster; however, many of the values will be the same on all the nodes.



#### WARNING:

The service\_discovery\_encryption\_key value *must* be identical on all the nodes in the cluster or the PCE won't start. Be sure to use the same value for this parameter on all nodes.

When you start the setup script, it checks whether the *\$ILLUMIO\_RUNTIME\_ENV* environment variable is set.

```
$ Illumio PCE Runtime Setup (new configuration -> ENV=my_pce.yml):
```

The ILLUMIO\_RUNTIME\_ENV variable controls where the runtime file will be stored. When the ILLUMIO\_RUNTIME\_ENV variable is not set, the setup script alerts you that the configuration is new and displays the default directory for the runtime file: /etc/illumio-pce/runtime\_env.yml.



\$ Illumio PCE Runtime Setup (new configuration)

#### **General Configuration**

The setup script displays descriptive help text followed by a prompt where you can accept the previous value, the default value, or enter a new value. When the field is optional, press Enter to leave the field empty or accept the default value (if one exists). Fields that have default values display # default next to the values.

The prompt shows the previous value in brackets:

node\_type [core]:

TIP:

Press Enter to use the value in brackets.



To determine whether a value is the previously set, default, or recommended value, enter a question mark (?) to display the default value when one exists:

opts => core [ data0 data1 ]
node\_type [core]: ?

When a field has multiple options, type the first few characters of the option and press Tab to auto-complete the field or suggest choices. When prompted for a directory or filename, using auto-complete can help you quickly populate the field.

Press CTRL+C to escape to a control menu, which provides the following options:

- Quit without saving
- Restart the script (with an optional field value)
- Skip to a future field (with a field value)
- Save (with an optional target file)
- Exit

For example, entering this command saves the configuration to a different file and quits the setup.

\$ Type (q)uit, (r)estart, (f)ield, (s)ave to file or default resume: save
/tmp/sample.cfg

## **Command-line Batch or List Mode**

To operate the setup script from the command line, use the --batch option. Instead of prompting for each value, it accepts any previous or default values automatically. When the configuration is missing required fields, the script displays an error and returns a non-zero exit code.

To set a value on the command line:

```
[root]# illumio-pce-env setup front_end_https_port=7443 pce_
fqdn="sample.illumio.com" -b
```

This command sets the values instead of prompting for them. You can also pre-set the values in non-batch mode by using key=value arguments.



NOTE:

Batch mode automatically saves the new configuration in a new configuration file unless there is an error.

To display the currently configured values and replace them with command-line values, use the --list option. The --list option does not prompt for values or save the configuration to the runtime\_env.yml file. The --list option is useful to validate your TLS certificate.

### **Advanced Runtime Environment Parameters**

Your Illumio Support Representative might provide advanced parameters to add to your runtime\_env.yml file. When you include the name of these parameters on the command line, the setup script prompts for them.

```
[root]# illumio-pce-env setup advanced_parameter_name_1 advanced_parameter_name_2
...
```

## **Additional Options**

When using the setup script, several additional options are available. You can use -h to display these options.

#### Usage

[root]# illumio-pce-env setup [options...] [field[:field...]=[value[,value...]]...

#### **Display Options**

Option	Descriptions
-b,batch	Don't prompt for field values.
-d,default	Show default values.
-e,empty	Display empty fields (implies -d).
-f,field *[:*] [,]	Specify a field pattern list; only process these items.
-g,[no-]guide	Show descriptive information for each field where available (default).
-h,help	Provide usage statement.
-m,macros	Show list of available shortcut keys.
-o,[no-]optional	Process optional fields (default).
-q,quiet	Don't display help text for each field (same asno-guide)
-r,reveal	Don't mask secret keys in field output.
-t,text	Use regular text instead of colors.

#### **File Options**

Option	Description
<pre>-c,config <file></file></pre>	Process a different environment file (new=-).
-s,save <file></file>	Save results to a different file (stdout=-, system default=!).
-z,zap	Remove pre-existing default fields.

## (Optional) Validate and Configure TLS Certificate

The PCE validates your TLS certificates at start up and displays an error message when the certificate or its chain of trust is invalid.

For information on the contents and formats of your certificates, see TLS Requirements.

You can validate the certificates yourself before or after configuring the PCE as described in Run the PCE Setup Script.

To validate your TLS certificate yourself, including the chain of trust and other aspects, run the following command:

illumio-pce-env setup --list

The specifying --list option checks your configuration and certificates, and indicates possible problems; it does not create a new runtime\_env.yml configuration file.

#### Validate After Configuring PCE

To validate the certificates you have already configured and saved in the locations defined in the runtime\_env.yml file, run the following command:

```
illumio-pce-env setup --list --test 5
```

Specify a verbosity level argument—1 (least) to 5 (most)—with the --test option. At verbosity level 5, the command displays the results of its certificate validation.

#### Alternative Syntax for Certificate Validation

After configuring the PCE, you can validate your certificates in the following additional ways:

illumio-pce-env setup --list --test 5:some.alternative.hostAndDomainName

This syntax checks the certificate and chain against the specified some.alternative.hostAndDomainName, such as the FQDN you plan to use for the PCE in production.

illumio-pce-env setup --list --test 5+

The + syntax creates a loopback OpenSSL server running on port 4433 and attempts to curl to it.

#### Validate Before Configuring PCE Certificates

If you have not configured your runtime\_env.yml file yet, and want to validate your certificates before copying them to your planned production location, run the following command.

```
# illumio-pce-env setup --batch --list \
email=required@emaiLaddress node=value \
cert=/path/to/cert \
pkey=/path/to/private_key \
```

## trust=/path/to/certificate\_chain \

--test 5

Option	Description
email=required@e- mailaddress	(Required) Your email address.
node= <i>vaLue</i>	Topology to check. For allowable values, see the parameter node_type in Optional Runtime Parameters and see the discussion in Nodes and Clusters.
cert=/path/to/cert	The absolute path to your certificate.
pkey=/path/to/private_ key	The absolute path to your certificate's private key.
trust=/path/to/cer- tificate_chain	The absolute path to your certificate's CA chain of trust.

#### Messages, Errors, and Warnings

These messages indicate correctly configured certificates:

- Valid: Certificate chain is verified
- Valid: web\_service\_certificate tests passed.

These error message indicate possible problems with your certificates:

- Warning: group xxx can write to web\_service\_certificate
- Error: unable to find trusted\_ca\_bundle yyy
- Warning: trusted\_ca\_bundle missing or inaccessible.
- Missing CA
- Error: unable to verify certificate chain
- Error: unable to validate web\_service\_certificate

## Install Certificate

Copy the TLS certificate and private key to each nodes in your deployment.

You can store the files in any readable location on the node. The PCE RPM installation creates the /var/lib/illumio-pce/cert directory where you can store these files.

The certificate and private key must be readable by the PCE runtime user.

## Verify the PCE Runtime Environment

1. After configuring the runtime\_env.yml file, run the environment check command as the PCE runtime user to ensure the node is set up correctly:

```
# sudo -u ilo-pce illumio-pce-env check
Checking PCE runtime environment.
OK
```

- 2. Correct any errors.
- 3. Proceed to the next task: Start and Initialize the PCE.

## Start and Initialize the PCE

Starting and initializing the PCE are the final steps in installing it. After completing these steps, you are ready to install VENs on hosts in your environment as described in the *VEN Installation and Upgrade Guide*.

## Start the PCE

As the PCE runtime user, perform the following steps:

1. On *all nodes*, start the PCE at runlevel 1:

# sudo -u ilo-pce illumio-pce-ctl start --runlevel 1

Troubleshooting: If this command fails, verify that you have set service\_discovery\_encryption\_key to the same value in runtime\_env.yml on all PCE nodes.

Wait while all the nodes process the start command, which can take up to 10 minutes. When a node has finished, its status is RUNNING.

2. On *all nodes*, verify that they started:

# sudo -u ilo-pce illumio-pce-ctl status

Expected output:

```
Checking Illumio Runtime
```

RUNNING 0.38s

If any nodes do not start after 10 minutes, check the following issues:

- Network connectivity between nodes and iptables is configured correctly. See IPTables for information.
- The certificates must be configured correctly. See TLS Requirements for information.
- The system locale must be UTF-8. See Language: UTF-8 for information.
- The runtime environment is configured correctly. See Verify the PCE Runtime Environment for information.

## Initialize the PCE

As the PCE runtime user, perform the following steps:

1. On *any node*, initialize the PCE database:

# sudo -u ilo-pce illumio-pce-db-management setup

2. On the *dataO node*, bring the system up to runlevel 5:

```
# sudo -u ilo-pce illumio-pce-ctl set-runlevel 5
```

3. On *any core node*, check the status of the cluster:

# sudo -u ilo-pce illumio-pce-ctl cluster-status

Make sure the cluster status is RUNNING before proceeding to the next step.

4. On *any core node*, create the initial PCE user and organization name:

```
# sudo -u ilo-pce illumio-pce-db-management create-domain --user-name user-
email-address --full-name user-full-name --org-name organization-name
```

You are prompted for a password. The password must conform to these restrictions: at least 8 characters, no more than 128 characters, at least 1 upper case character, 1 lower case character and 1 number.

For example:

```
# sudo -u ilo-pce illumio-pce-db-management create-domain --user-name
myuser@mycompany.com --full-name
```

```
'Joe User' --org-name 'ACME Inc.'
Reading /var/illumio-pce-data/runtime_env.yml.
INSTALL_ROOT=/var/illumio-pce
RENV=production (defaulted because not set in runtime_env.yml)
Please enter a password with at least 8 characters with one uppercase, one
lowercase and
one number.
Enter Password:
Re-enter Password:
               Running cd /var/illumio-pce/illumio/webservices/people && RAILS_
ENV=production bundle exec rails
runner script/create_org_owner
--output-file /tmp/illumio/org.yml --user-name myuser@mycompany.com --create-
org
--org-name 'ACME Inc.'
Completed in 5.471846432 sec. Exit Code = 0
           _____
                                     Running cd /var/illumio-pce/illumio/webservices/agent && RAILS ENV=production
bundle
exec rails runner script/create_org_defaults
--input-file /tmp/Illumio/org.yml
Completed in 5.609754678 sec. Exit Code = 0
Running cd /var/illumio-pce/illumio/webservices/login && RAILS_ENV=production
ILO **************bundle exec rails runner
script/setup_initial_config --org-data /tmp/Illumio/org.yml
--user-name myuser@mycompany.com
--full-name 'Joe User'
domain_name=mycompany.com
Completed in 5.303522871 sec. Exit Code = 0
Done.
```

 (RHEL 7+ only) Check to be sure the expected session limits for nofile and nproc meet the minimum requirements for the PCE (see Process and File Limits). Use the following command: cat /proc/\$(pgrep -f config\_listener.rb)/limits | grep -e open -e processes

If the limits are too low, correct the issue. See Session Limits Too Low.

6. Point a web browser to the PCE FQDN and log in using the account you just created. You should see the PCE web console.

### **VEN Deployment**

In addition to deploying PCE nodes, you must also deploy the Virtual Enforcement Node (VEN) on your distributed, on-premise systems. For more information, see the VEN Installation and Upgrade Guide.

## **Additional PCE Installation Tasks**

After installing the PCE, perform these additional tasks.

## **Configure PCE Backups**

You should maintain and perform regular backups of the PCE database based on your company's backup policy. Additionally, always back up your PCE database before upgrading to a new version of the PCE. See PCE Database Backup in the PCE Administration Guide.

### Internal Syslog and Events Configuration Required

This section applies to you if you are:

- Performing a fresh installation of Illumio 20.2.0 or later rather than upgrading from a previous version, and
- You want to send events and traffic flow summaries to an external SIEM.

For new installations, you must configure the syslog and set up events forwarding.

In previous PCE versions, a local syslog configuration was created by default. This local setting is no longer created. If you want to gather events data, the internal syslog must be configured. This was previously an optional installation step.

You must configure the following:

- Set up the internal syslog. See (Optional) Configure PCE Internal syslog.
- Set up events forwarding. See Events Settings.

If you are upgrading from a previous PCE version, you can also do this configuration, if needed. However, it is more likely that you already have an appropriate configuration in place.

## (Optional) Configure PCE Internal syslog

Configuring the PCE internal syslog is optional only if you are performing either of these tasks:

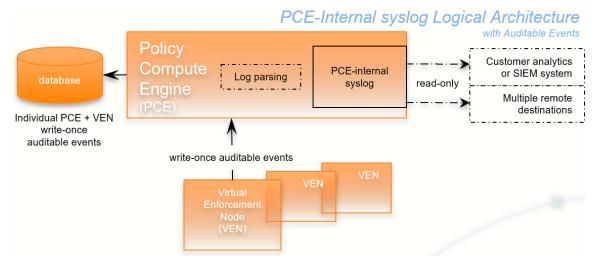
- You are upgrading to Illumio 21.1.0 from an earlier version where you already have an appropriate configuration in place.
- You are performing a fresh installation of Illumio 21.1.0, but you don't care about gathering events data or sending events and traffic flow summaries to an external SIEM.

In every other case, it is required.

With the PCE internal syslog, you use the PCE web console to control and configure the relaying of syslog messages from the PCE to multiple remote destinations.

This feature eliminates the need to manage syslog on the PCE by yourself.

You can achieve a smooth transition from existing syslog installations by using a default configuration called "Local." Using this default, the PCE internal syslog relays messages to the existing syslog.



Utilizing the internal syslog works well with the PCE's auditable events data. See the *Events Administration Guide*.

The PCE internal syslog has the following features:

- Syslog message routing to an unlimited number of remote destinations
- Auditable events for syslog service, as required by Common Criteria
- Integration with PCE Support Reports
- Common timestamps defined by RFC 3339, including fractional timestamps, such as milliseconds
- PCE log rotation and disk usage management
- SIEM support by enabling sending events to remote destinations
- Optional data-in-motion encryption

#### Do Not Write Additional Information to log\_dir

Though *not recommended*, you can put the PCE internal syslog into operation while still running any syslog implementation you already have. However, keep the following information in mind.

#### CAUTION:

illumio

#### Do not store auditable events in log\_dir

If you continue to use a previously configured syslog (prior to Illumio Core version 18.2), Illumio recommends that your own local syslog configuration be changed to *not* store any additional information in log\_dir. The log\_dir parameter in runtime\_env.yml defines where logs are written and by default is /var/log/illumio-pce. This recommendation includes avoiding storing your auditable events logs in this directory.

The PCE Support Report includes all data in this directory. Illumio considers the auditable event information as private, confidential data. Storing it in log\_dir could inadvertently release this information by way of the PCE Support Report to persons other than your organization's auditors.

#### **Configure Events and Syslog**

After installing the PCE, configure events and the syslog server using the PCE web console.

For information, including configuring remote syslog destinations, see Events Settings.

#### (Optional) Customize PCE Log File Rotation

Internal PCE log file rotation is governed by two values: maximum file size (default: 100MB) and maximum retention (default: 10 files). In larger-scale deployments, these

values could be an insufficient amount of log data to successfully troubleshoot runtime issues.

To customize the rotation of PCE log files, run the following command:

```
sudo -u ilo-pce illumio-pce-env logs --modify Logfile[:size][/rotation]
```

In logfile, enter the name of the file. If you do not already know the name of the log file, run this command to list all logs:

```
sudo -u ilo-pce illumio-pce-env logs
```

In size, specify a number and append m to specify a size in MB or g to specify a size in GB. In rotation, enter a number to control how many past rotated log files to keep. When this number is exceeded, the oldest file is deleted. To return to the default log rotation values of 100MB and 10 files, run this command with logfile alone, without the size or rotation parameters.

For example:

Argument	Result
haproxy.log:1g/20	Rotate the haproxy log when it reaches 1GB, and keep the last 20 rotated files.
haproxy.log:3m	Set the haproxy.log to 3MB, indicated by the m.
haproxy.log/5	Keep the 5 most recent haproxy.log files after rotation. Discard older ones.
nginx.log	Return the nginx.log file to the default settings.

To confirm that the hosts have sufficient disk space to accommodate the log files with these rotation settings, run this command:

```
sudo -u ilo-pce illumio-pce-ctl check-env
```

It issues a warning if the log usage is too great for the partition size.

#### (Optional) Set Path to Custom TLS Certificate Bundle

When you enable Transport Layer Security (TLS) mutual authentication, the channel to the remote syslog destination can be secured by your own TLS CA certificate bundle. A CA bundle is a file that contains root and intermediate certificates. The endentity certificate along with a CA bundle constitutes the certificate chain.

The value of the runtime\_env.yml file optional parameter trusted\_ca\_bundle is the path to your own CA certificate bundle.

- When a custom TLS bundle is provided by the user during configuration, this bundle is used for certificate verification.
- When a custom TLS bundle is not configured for a particular destination, the PCE trust store is used (runtime\_env.yml parameter trusted\_ca\_bundle).

### Remote Destination Setup for Syslog Server

Enabling TLS with the syslog protocol allows you to secure the communication to your syslog service with public CA certificates or with TLS certificates from your own CA.

On the remote syslog server, ensure restricted access to the data by relying on the OS-level user access mechanisms. In addition, limit the number of users allowed access to the syslog storage itself. If possible, rely on an enterprise-class log management system to post-process the event data.

#### RFC 5424 Message Format Required

Ensure that your remote syslog destination is configured to use the message format defined by RFC 5424, The Syslog Protocol, with the exception.

Traffic flow summary messages include a prefix of an octal number, like the string 611 highlighted in bold at the beginning of the snippet of a LEEF record below. Ensure that your parsing programs on the remote syslog destination account for this prefix:

```
611 <14>1 2018-08-06T11:47:26.00000+00:00 core1-2x2devtest59 illumio_
pce/collector 22724 - [meta sequenceId="3202"] sec=556046.963 sev=INF0
pid=22724 tid=30548820 rid=e163020f-32c5-4c59-ab06-dfb93b60ff4e
LEEF:2.0|Illumio|PCE|18.2.0|flow_allowed|cat=flow_summary
...
```



#### NOTE: Notes on RFC 5424

- You must ensure that your remote syslog uses the network(flags(sys-log-protocol)) form for receiving messages.
- RFC 5424-formatted messages might not be fully functional with rsyslog versions earlier than 5.3.4.

#### Message Size: 8K

illumio

The size of the PCE internal syslog messages is up to 8K bytes. However, many implementations of syslog have a default message size of 4K bytes. Ensure that your remote syslog configuration is set for 8K message size. Configuring the remote destination's syslog message size depends on your implementation of syslog. Consult your vendor documentation for information.

## **After PCE Installation**

This section describes some of the basic things you can see immediately after installing the PCE.

### **RPM Installation Directories**

Location	Contents at Installation	Permissions / Ownership
/opt/illumio-pce/	PCE software	dr-xr-x root ilo-pce
/etc/illumio-pce	Empty	drwxr-x root ilo-pce
<pre>/etc/init.d/illumio-pce</pre>	Service script	-rwxr-xr-x. root root
/var/lib/illumio-pce/	Empty	drwxr-x root ilo-pce
tmp/		drwx ilo-pce ilo-pce
runtime/		drwx ilo-pce ilo-pce
data/		drwx ilo-pce ilo-pce
keys/		drwx ilo-pce ilo-pce
cert/		drwxr-x root ilo-pce
/var/log/illumio-pce	Log files	drwx ilo-pce ilo-pce

The PCE software RPM installs to the following directories:

### **RPM Runtime User and Group**

The PCE installation creates a runtime user and group named ilo-pce to run the PCE software. For security, the ilo-pce user is configured without a login shell or home directory.

CAUTION:

For better security, do not give the ilo-pce user a login shell or home directory. You should run PCE commands as root or as a user belonging to the ilo-pce group. You run the PCE software with sudo, as shown throughout this guide:

```
# sudo -u ilo-pce somePCEcommand
```

You might put several users into the ilo-pce group for shared maintenance or other needs. However, only the ilo-pce user is actually used to run the software.

## **PCE Control Interface and Other Commands**

The Illumio PCE control interface illumio-pce-ctl is a command-line tool for performing key tasks for operating your PCE cluster, such as starting and stopping nodes, setting cluster runlevels, and checking the cluster status.

#### IMPORTANT:

In this guide, all command-line examples based on an RPM installation. When you install the PCE using the tarball, you must modify the commands based on your PCE user account and the directory where you installed the software.

The PCE includes other command-line utilities used to set up and operate your PCE:

- illumio-pce-env: Verify and collect information about the PCE runtime environment.
- illumio-pce-db-management: Manage the PCE database.
- supercluster-sub-command: Manage specific Supercluster operations.

The PCE control interface can only be executed by the PCE runtime user (ilo-pce), which is created during the PCE RPM installation.

#### Control Command Access with /usr/bin

For easier command execution, PCE installation creates softlinks in /usr/bin by default for the Illumio PCE control commands. The /usr/bin directory is usually included by default in the PATH environment variable in most Linux systems. When your PATH does not include /usr/bin, add it to your PATH with the following command. You might want to add this command to your login files (\$HOME/.bashrc or \$HOME/.cshrc).

export PATH=\$PATH:/usr/bin

#### Syntax of illumio-pce-ctl

To make it simpler to run the PCE command-line tools, you can run the following Linux softlink commands or add them to your PATH environment variable.

```
$ cd /usr/bin
$ sudo ln -s /opt/illumio-pce/illumio-pce-ctl ./illumio-pce-ctl
$ sudo ln -s /opt/illumio-pce/illumio-pce-db-management
$ sudo ln -s /opt/illumio-pce/illumio-pce-env ./illumio-pce-env
```

After these commands are executed, you can run the PCE command-line tools using the following syntax:

\$ sudo -u ilo-pce illumio-pce-ctl sub-command --option

Where:

sub-command is an argument displayed by illumio-pce-ctl --help.

#### PCE Service Script illumio-pce for Boot

The illumio-pce service script in /etc/init.d/illumio-pce switches to the runtime user (ilo-pce) prior to running other PCE programs. The primary purpose of the init.d service script is to start the product on boot. The service script can also be run with the /sbin/service command:

```
$ service illumio-pce
Usage: illumio-pce {start|stop|restart|[cluster-]status|{set|get}-
runlevel|control|database|environment|setup}
```

### **PCE Runlevels**

PCE runlevels define the system services started for common operations, such as upgrade, downgrade, and restore.

The runlevel is set with the following command:

illumio-pce-ctl set-runlevel numeric\_runlevel

The numeric\_runlevel varies by type of operation.

Setting the runlevel might take some time to complete, depending on the cluster configuration. Check the progress with the following command:

```
illumio-pce-ctl cluster-status -w
```

## **Alternative: Install the PCE Tarball**

You can use these alternative steps instead of the normal installation procedure described in Install the PCE and UI.



#### NOTE:

The preferred installation mechanism is the RPM distribution, which is easier than the tarball installation.

## **Process for Installing PCE Tarball**

If you are installing the PCE tarball distribution, perform the following tasks on each nodes in your deployment:

- 1. Create the PCE user account.
- 2. Resolve OS dependencies.
- 3. Create the directory structure for the PCE. The PCE tarball supports a configurable directory structure. This feature allows you to choose the directory structure that best meets your needs.

The following table lists the directories used by the PCE. You need to create these directories and update the listed PCE Runtime Environment File with the proper values.

Directory	Use	Permissions	Example
install_root	PCE binaries and scripts	Read/Execute	/opt/illumio-pce
persistent_ data_root	A writable location where the PCE writes its persistent data Must be owned by the user that runs the PCE.	Read/Write	/var/lib/illumio- pce/data
runtime_ data_root	A writable location where the PCE writes runtime data	Read/Write	/var/lib/illumio- pce/runtime

Directory	Use	Permissions	Example
	Must be owned by the user that runs the PCE.		
ephemeral_ data_root	A writable location where the PCE writes temporary files	Read/Write	/var/lib/illumio- pce/tmp
log_dir	Directory where the PCE writes text file logs You must configure logrotate (or similar) to ensure log files do not grow too large.	Read/Write	/var/log/illumio- pce

The default location of the PCE Runtime Environment File is /etc/illumiopce/runtime\_env.yml, but for the exact location on your systems, check the value of the log\_dir parameter.

- 4. Copy the PCE tarball to the install\_root directory and untar it.
- 5. Create an init script to run install\_root/illumio-pce-ctlstart at boot.

### **Upgrade PCE Tarball Installation**

The \$ILLUMIO\_RUNTIME\_ENV shell environment variable defines the location of the runtime\_env.yml file.

The following variables used in this section refer to entries in the runtime\_env.yml file for each node in the cluster:

- install\_root
- persistent\_data\_root
- <log\_dir>

On *all nodes* in the cluster, perform the following steps:

1. Move the old PCE version to a backup directory:

\$ mv install\_root install\_root\_previous\_release

For example:

\$ mv /opt/illumio-pce /opt/illumio-pce-previous-release

2. Install the new PCE TGZ version:

\$ mkdir install\_root
\$ cd install\_root
\$ tar -xzf illumio\_pce\_tar\_gz

## **Change Tarball to RPM Installation**

Perform these steps to install a first-time RPM to replace the previous tarball installation.

1. On all nodes, as the previous PCE runtime user, stop the PCE:

# illumio-pce-ctl stop set-runlevel 1

2. Move all files under the pce\_installation\_root directory to a backup directory:

# mv pce\_installation\_root previousinstall-root

3. Change the previous PCE runtime user and group to ilo-pce:ilo-pce:

```
# usermod --login ilo-pce previous-user
# approximate provide pro
```

- # groupmod --new-name ilo-pce previous-group
- 4. Install the PCE via the RPM:

# rpm -ivh --nopre illumio-pce-16.6-0.x86\_64



NOTE:

The --nopre option prevents the RPM from creating these two empty directories: /var/lib/illumio-pce and /var/log/illumio-pce.

- 5. Move the existing runtime\_env.yml file to /etc/illumio-pce.
- 6. Update the ILLUMIO\_RUNTIME\_ENV environment variable to /etc/illumiopce/runtime\_env.yml or delete this environment variable. The PCE looks for the runtime environment file in this location.
- If necessary, change the install\_root parameter in the runtime\_env.yml file to /opt/illumio-pce.
- 8. On all nodes, as the new PCE runtime user, start the PCE:

# sudo -u ilo-pce illumio-pce-ctl start

9. On the *dataO node*, as the *new PCE runtime user*, migrate the database:

# sudo -u ilo-pce illumio-pce-db-management migrate

10. As the new PCE runtime user, bring the PCE to runlevel 5:

```
# sudo -u ilo-pce illumio-pce-ctl set-runlevel 5
```

# Chapter 4

# PCE Upgrade, Downgrade, and Uninstall

This chapter contains the following topics:

PCE Upgrade Prerequisites	64
Upgrade the PCE	65
PCE UI-Only Upgrade	70
Downgrade PCE to Previous Version	71
Uninstall the PCE	77

This section describes how to change to a newer or previous PCE software version (upgrade or downgrade) or remove PCE software. This section assumes that you have previously installed the PCE as described in PCE Installation.

## **PCE Upgrade Prerequisites**

This section provides information on how to prepare to upgrade the PCE.

## **Upgrade Paths and Planning Tool**

For information about upgrade paths for versions of the PCE and VEN, see Versions and Releases on the Illumio Support portal (login required).

For information to help you plan your upgrade, see the Illumio Core Upgrade Path page on the Illumio Support portal (login required).

#### **Upgrade Prerequisites**

Consider the following important requirements before you begin upgrading or downgrading the PCE:

- Do not upgrade your VENs until the PCE version upgrade is successful. After Illumio VENs are upgraded, rolling back the PCE upgrade is not supported.
- Ensure that no asynchronous jobs have been submitted right before you begin the upgrade. As a best practice, wait until all asynchronous jobs have finished before upgrading the PCE.
- For a multi-version upgrade, the "Back Up PCE Database and Current Software" steps should only be done a single time at the beginning of the first upgrade sequence. This method allows you to roll back to the starting version if there is an issue with the upgrade.
- If you are upgrading from a PCE version earlier than 21.1, and you used the scripts ilo-pipgen and ilo-vpngen to install the earlier version, remove those scripts. They are not needed in version 21.1 and later. If installed in the default location, the scripts can be found at /var/tmp/illumio-pipgen/ilo-pipgen and /var/tmp/illumio-vpngen/ilo-vpngen.

# **Upgrade the PCE**

illumio

This section describes how to upgrade the PCE and its UI together. To upgrade the UI alone, see UI-Only Upgrade for information.

When upgrading the PCE and UI packages together, perform the following high-level tasks:

- 1. Verify that all Upgrade Prerequisites are met.
- 2. Perform PCE installation planning and prerequisite steps if they have not already been done on this PCE, as described in Preparing for PCE Installation.
- 3. Back up the PCE.
- 4. Download the software.
- 5. Stop the PCE.
- 6. Install the new PCE and UI.
- 7. Update the runtime environment file.
- 8. Migrate the database.
- 9. Set runlevel to 5.
- 10. Verify successful upgrade.

## Back Up the PCE

When you are upgrading from a previous PCE version, the first step is to back up your existing data.

#### Back Up PCE Data

1. (On an SNC, skip this step.) Before you back up the PCE, determine which data node is running the agent\_traffic\_redis\_server service:

\$ sudo -u ilo-pce illumio-pce-ctl cluster-status

You see the following output:

```
SERVICES (runlevel: 5) NODES (Reachable: 1 of 1)
_______
agent_background_worker_service 192.168.33.90
agent_service NOT RUNNING
agent_traffic_redis_cache 192.168.33.90
agent_traffic_redis_server 192.168.33.90 <=== run the dump command
from this node
agent_traffic_service NOT RUNNING
...</pre>
```

2. On the *data node* that is running the agent\_traffic\_redis\_server service, run the following command:

\$ sudo -u ilo-pce illumio-pce-db-management dump --file <location-of-db-dumpfile>

In location-of-db-dump-file, enter a file name.



NOTE: On an SNC, run this command on the single node.

3. After the dump command finishes, copy the backup files to a fault-tolerant storage location.

#### Back up the PCE Runtime Environment File

Store a copy of each node's runtime\_env.yml file on a system that is not part of the cluster or Supercluster. The default location of the PCE Runtime Environment File is /etc/illumio-pce/ runtime\_env.yml.

#### Download the Software

- 1. Download the software from the Illumio Support portal (login required).
- 2. On the *core nodes only*, copy the Illumio PCE UI RPM file to the /tmp folder. In the following steps, this file is referred to as illumio\_ui\_rpm.
- 3. On *all nodes* in the cluster, copy the Illumio PCE software RPM file to the /tmp folder. In the following steps, this file is referred to as illumio\_pce\_rpm.

### Stop the PCE

illumio

1. On *all nodes* in the cluster, stop the PCE:

\$ sudo -u ilo-pce illumio-pce-ctl stop --wait

2. On *all nodes* in the cluster, verify the PCE status is STOPPED:

\$ sudo -u ilo-pce illumio-pce-ctl status -sv --wait

#### Install the New PCE and UI

The packages to install depend on the type of PCE node:

- Core nodes: Two packages, the PCE RPM and UI RPM.
- Data nodes: One package, the PCE RPM.
- 1. On **each core node** in the cluster, log in as root and install the PCE RPM and the UI RPM. Be sure to specify both of the RPM file names on the command line:

\$ rpm -Uvh illumio\_pce\_rpm illumio\_ui\_rpm

For illumio\_pce\_rpm and illumio\_ui\_rpm, substitute the paths and filenames of the two RPM files you downloaded from the Illumio Support portal.

2. On each data node in the cluster, log in as root and install the PCE RPM:

\$ rpm -Uvh illumio\_pce\_rpm

For illumio\_pce\_rpm, substitute the path and filename of the software you downloaded from the Illumio Support portal.

### Update the Runtime Environment File

See What's New and Changed in This Release to determine if any changes to the PCE Runtime Environment File (runtime\_env.yml) are required to upgrade. If changes are required:

- 1. On *all nodes* in the cluster, update the runtime\_env.yml file.
- 2. On *all nodes* in the cluster, check the validity of the runtime\_env.yml file:

\$ sudo -u ilo-pce illumio-pce-ctl check-env

If any issues are reported by this command, correct them before moving on to the next step.

#### Migrate the PCE Database

Ensure that you have upgraded all nodes in the cluster to the same version before you perform these steps. Otherwise, none of the nodes in your cluster will start.

1. On *all nodes* in the cluster, start the PCE:

\$ sudo -u ilo-pce illumio-pce-ctl start --runlevel 1

2. For some upgrades, you might be prompted to upgrade the database PostgreSQL software on one of the data nodes.

At the prompt, enter yes to continue the upgrade.

If you do not see this prompt, go to the next step.

Upgrade needed. The agent database is currently running at postgres version 9.6 and needs to be upgraded to version 11.4 Upgrade needed. The traffic database is currently running at postgres version 9.6 and needs to be upgraded to version 11.4 The PCE software will now upgrade to a newer version of the postgres software from an older version.

You need to migrate the PCE database after this process has finished. Prior to this upgrade, Illumio recommends you make a backup of the relevant data directories: /var/illumio\_pce\_data/persistent The upgrade must not be interrupted, otherwise the data might get corrupted and prevent the PCE from starting. Do you wish to continue with the database upgrade. [yes/no]: yes Proceeding with database upgrade. Please wait until the system has reached runlevel 1.

3. On *all nodes* in the cluster, verify the PCE status:

\$ sudo -u ilo-pce illumio-pce-ctl status -sv --wait

4. Verify that the runlevel is 1:

```
$ sudo -u ilo-pce illumio-pce-ctl get-runlevel
```

5. On *any node* in the PCE cluster, migrate the database to the latest schema version:

\$ sudo -u ilo-pce illumio-pce-db-management migrate

## NOTE:

This command can take some time to complete, depending on the amount of data. To check progress, view the Health page in the PCE web console. If the migration is still underway, you will see a message like "Traffic database migration in progress."

#### Set Runlevel 5

Bring the PCE to runlevel 5, full operation:

```
$ sudo -u ilo-pce illumio-pce-ctl set-runlevel 5
```



#### IMPORTANT:

If you did not run the illumio-pce-db-management migrate command on the primary database, you *cannot* bring the node up to runlevel 5 and you *cannot* start the other nodes in the cluster. If some of the nodes in the cluster are already running, they will shut down until you successfully migrate the database. If you attempt to start the upgraded PCE cluster without migrating the database, this error is displayed:

```
$ sudo -u ilo-pce illumio-pce-ctl start
Starting Illumio Runtime STARTING 20.96s
$
$ Stopping PCE software: DB migrations mismatch for DB: avenger_
executor_dev: Missing migrations.
```

## **Verify Success**

1. On *all nodes* in the cluster, verify the PCE status:

\$ sudo -u ilo-pce illumio-pce-ctl status -s -v -w

2. On any node, verify the cluster status:

\$ sudo -u ilo-pce illumio-pce-ctl cluster-status -w

- 3. When you have a front end load balancer (F5 or DNS), make sure that the load balancer is sending requests to the two core nodes in the cluster.
- 4. Log into the PCE web console, pair a VEN, and verify VEN sync status is showing as "Verified" for a few randomly selected workloads. Select a Workload's details page and verify that the Policy Sync section shows "Verified."
- 5. Test that the firewall is correctly configured by connecting to restricted services using telnet. When the PCE is running, connections on TCP port 8300 should be accepted from other PCE hosts but rejected otherwise. Connections on TCP port 8443 should be accepted from all sources (unless modified using the -p option).

## PCE UI-Only Upgrade

You can upgrade the PCE web console UI alone, as long as the UI version is compatible with the installed PCE version. This upgrade method is useful for taking

advantage of bug fixes and other updates that affect the PCE web console only.



#### NOTE:

You can't install the UI by itself. For the UI to work, a compatible version of the PCE must already be installed.

You do not need to change the PCE runlevel or stop the PCE to upgrade the UI.

#### To upgrade the UI only:

- 1. Download the UI software from the Illumio Support portal (login required).
- 2. On the *core nodes only*, copy the Illumio PCE UI RPM file to the /tmp folder. In the next step, this file is referred to as illumio\_ui\_rpm.
- 3. On all core nodes in the cluster, upgrade to the new PCE UI:

\$ rpm -Uvh illumio\_ui\_rpm

## **Downgrade PCE to Previous Version**

This section describes how to roll back the PCE to a previous version in the event of a PCE upgrade failure or defect. The procedure varies depending on whether you are downgrading to a version before or after 19.3.0. Versions from 19.3.0 on are installed using two RPM files, one for the PCE and one for the web console. Versions earlier than 19.3.0 are installed using a single RPM file.

### Downgrade the PCE to Pre-19.3.0 Version

To downgrade the PCE to a version earlier than 19.3.0 (for example, from 20.1.0 to 18.2.5), perform the following steps:

1. On *all nodes* in the cluster, stop the PCE:

\$ sudo -u ilo-pce illumio-pce-ctl stop

2. On *each core node* in the cluster, delete the UI package. In the following command, for *illumio-pce-ui*, substitute the name of the currently installed UI package; for example, illumio-pce-ui-20.1.0.UI1-17034.x86\_64.

\$ rpm -e illumio-pce-ui

3. On *all nodes* in the cluster, downgrade the installation.

#### RPM Installation:

\$ rpm -Uh illumio\_pce\_rpm --oldpackage

For example:

\$ rpm -Uh illumio-pce-18.2.5-84.H10.x86\_64.rpm --oldpackage

#### **Tarball Installation:**

\$ mv install\_root\_previous\_releaseinstall\_root

For example:

\$ mv /opt/illumio-pce-previous-release /opt/illumio-pce

4. If you changed the runtime\_env.yml file, restore the previous version of the file:

\$ cp /etc/illumio-pce/runtime\_env.yml-backup /etc/illumio-pce/runtime\_env.yml

- 5. On *all nodes* in the cluster, remove the PCE data.
  - a. Remove the data:

\$ rm -rf /var/lib/illumio-pce/data/\*

b. The next commands expect the data directory to exist, so re-create an empty version of that directory:

\$ mkdir data;chown -R ilo-pce:ilo-pce data

6. On *all nodes* in the cluster, start at runlevel 1:

\$ sudo -u ilo-pce illumio-pce-ctl start --runlevel 1

7. On *all nodes* in the cluster, verify the PCE status:

```
$ sudo -u ilo-pce illumio-pce-ctl status -s -v -w
$ sudo -u ilo-pce illumio-pce-ctl cluster-status -w
```

- 8. Restore the PCE data.
  - a. Restore the policy database. On *one of the data nodes* of the cluster (or in an SNC, on the single node), restore a known good backup:

\$ sudo -u ilo-pce illumio-pce-db-management restore --file Location\_of\_
db\_dump\_file

For example, if you are downgrading because of an unsuccessful upgrade attempt, restore the backup you took before doing the upgrade.

b. Restore the traffic database. Run this command on the same node where you took the traffic database backup.

\$ sudo -u ilo-pce illumio-pce-db-management traffic restore --file Location\_of\_traffic\_db\_dump\_file

9. (On an SNC, you can skip this step.) Copy the restored Illumination data file to the *other data node*. The file is located in the following directory:

/var/lib/illumio-pce/data/redis/redis\_traffic\_0\_master.rdb

10. Migrate the PCE database. On *one of the data nodes* in the cluster, migrate the database to the latest schema version:

\$ sudo -u ilo-pce illumio-pce-db-management migrate

11. Bring the PCE to runlevel 5, full operation:

```
$ sudo -u ilo-pce illumio-pce-ctl set-runlevel 5
```

# 🔀 illumio

## IMPORTANT:

If you did not run the illumio-pce-db-management migrate command on the primary database node, you *cannot* bring the node up to runlevel 5 and you *cannot* start the other nodes in the cluster. If some of the nodes in the cluster are already running, they will shut down until you successfully migrate the database. If you attempt to start the upgraded PCE cluster without migrating the database, this error is displayed:

```
$ sudo -u ilo-pce illumio-pce-ctl start
Starting Illumio Runtime STARTING 20.96s
$
$ Stopping PCE software: DB migrations mismatch for DB: avenger_
executor_dev: Missing migrations.
```

# Downgrade the PCE to 19.3.0 or Later

To downgrade the PCE to version 19.3.0 or later (for example, from 20.1.0 to 19.3.2), perform the following steps:

1. On *all nodes* in the cluster, stop the PCE:

\$ sudo -u ilo-pce illumio-pce-ctl stop

- 2. If you are downgrading from version 21.1 or later, first run the scripts ilo-pipgen and ilo-vpngen to configure iptables and enable VPN. See Run ilo-pipgen and ilo-vpngen.
- 3. On *all nodes* in the cluster, downgrade the installation.

### **RPM Installation:**

\$ rpm -Uh illumio\_pce\_rpm --oldpackage

For example:

```
$ rpm -Uh illumio-pce-19.3.2-84.H10.x86_64.rpm --oldpackage
```

#### **Tarball Installation:**

# 🔀 illumio

\$ mv install\_root\_previous\_releaseinstall\_root

For example:

\$ mv /opt/illumio-pce-previous-release /opt/illumio-pce

4. If you changed the runtime\_env.yml file, restore the previous version of the file:

\$ cp /etc/illumio-pce/runtime\_env.yml-backup /etc/illumio-pce/runtime\_env.yml

- 5. On *all nodes* in the cluster, remove the PCE data.
  - a. Remove the data:

\$ rm -rf /var/lib/illumio-pce/data/\*

b. The next commands expect the data directory to exist, so re-create an empty version of that directory:

\$ mkdir data;chown -R ilo-pce:ilo-pce data

6. On *all nodes* in the cluster, start at runlevel 1:

\$ sudo -u ilo-pce illumio-pce-ctl start --runlevel 1

7. On *all nodes* in the cluster, verify the PCE status:

\$ sudo -u ilo-pce illumio-pce-ctl status -s -v -w
\$ sudo -u ilo-pce illumio-pce-ctl cluster-status -w

- 8. Restore the PCE data.
  - a. Restore the policy database. On *one of the data nodes* of the cluster (or in an SNC, on the single node), restore a known good backup:

```
$ sudo -u ilo-pce illumio-pce-db-management restore --file location_of_
db_dump_file
```

For example, if you are downgrading because of an unsuccessful upgrade attempt, restore the backup you took before doing the upgrade.

b. Restore the traffic database. Run this command on the same node where you took the traffic database backup.

```
$ sudo -u ilo-pce illumio-pce-db-management traffic restore --file
Location_of_traffic_db_dump_file
```

9. (On an SNC, you can skip this step.) Copy the restored Illumination data file to the *other data node*. The file is located in the following directory:

/var/lib/illumio-pce/data/redis/redis\_traffic\_0\_master.rdb

10. Migrate the PCE database. On *one of the data nodes* in the cluster, migrate the database to the latest schema version:

```
$ sudo -u ilo-pce illumio-pce-db-management migrate
```

11. Bring the PCE to runlevel 5, full operation:

\$ sudo -u ilo-pce illumio-pce-ctl set-runlevel 5



### IMPORTANT:

If you did not run the illumio-pce-db-management migrate command on the primary database node, you *cannot* bring the node up to runlevel 5 and you *cannot* start the other nodes in the cluster. If some of the nodes in the cluster are already running, they will shut down until you successfully migrate the database. If you attempt to start the upgraded PCE cluster without migrating the database, this error is displayed:

```
$ sudo -u ilo-pce illumio-pce-ctl start
Starting Illumio Runtime STARTING 20.96s
$
$ Stopping PCE software: DB migrations mismatch for DB: avenger_
executor_dev: Missing migrations.
```

### Verify Success of Downgrade

illumio

1. On *all nodes* in the cluster, verify the PCE status:

```
$ sudo -u ilo-pce illumio-pce-ctl status -s -v -w
```

2. On any node, verify the cluster status:

```
$ sudo -u ilo-pce illumio-pce-ctl cluster-status -w
```

- 3. When you have a front end load balancer (F5 or DNS), make sure that the load balancer is sending requests to the two core nodes in the cluster.
- 4. Log into the PCE web console, pair a VEN, and verify VEN sync status is showing as "Verified" for a few randomly selected workloads. Select a Workload's details page and verify that the Policy Sync section shows "Verified."
- 5. Test that the firewall is correctly configured by connecting to restricted services using telnet. When the PCE is running, connections on TCP port 8300 should be accepted from other PCE hosts but rejected otherwise. Connections on TCP port 8443 should be accepted from all sources (unless modified using the -p option).

# **Uninstall the PCE**

In order to completely uninstall and remove the PCE for your system, perform the following steps:

1. Run this command to remove the PCE:

\$ rpm -e illumio-pce

2. Manually delete these directories:

```
/var/lib/illumio-pce
/var/log/illumio-pce
/etc/illumio-pce
```

# Chapter 5

# **PCE Installation Reference**

This chapter contains the following topics:

Reference: PCE Runtime Parameters	78
FIPS Compliance for PCE and VEN	87

This section contains reference material related to PCE installation. You might need to refer to this information while you are performing the installation steps in Install the PCE and UI, or refer to it for ongoing needs after the PCE is installed.

# **Reference: PCE Runtime Parameters**

This section lists important PCE runtime configuration parameters, their meaning, their purpose, and their exposure levels.

When configuring the PCE with the illumio-pce-env setup script, you are prompted for many of these parameters. See Configure the PCE for information.

### IMPORTANT:

- The runtime\_env.yml file contains sensitive information that should be kept secret, such as encryption keys. Take steps to ensure the confidentiality of this file.
- The runtime\_env.yml file is not included in automatic PCE backups. You must manually back up this file to a secure location.

### **Runtime File Exposure Levels**

The Illumio PCE runtime\_env.yml file provides the following exposure levels for PCE configuration:

- 🔀 illumio
  - **Public Stable** (public\_stable): These runtime\_env.yml parameters can be used by all customers. All changes are backward compatible.
  - **Public Experimental** (public\_experimental): These runtime\_env.yml parameters can be used by all customers but might change from release to release with no guarantee of backwards compatibility.

### **Required Runtime Parameters**

The following table lists the required runtime\_env.yml file parameters for each PCE software node you deploy. All required parameters have no default values. All paths configured in this file must be absolute.

Required	Description	Exposure
enabled_ preview_ features	Includes sub-parameters to enable identified preview features	
install_ root	The full path to the location of the PCE binaries and scripts The software does not write to any files in this directory, so it can be read-only. For example: install_root: /opt/illumio-pce	Public Stable
runtime_ data_root	The full path to the location where the PCE writes runtime data This data can be deleted on reboot if necessary. This dir- ectory should have 700 permissions, but all of its files will have 600 permissions. This directory must be owned by the user that runs the PCE software. For example:	Public Stable
	<pre>runtime_data_root: /var/lib/illumio-pce/runtime</pre>	
per- sistent_ data_root	The full path to the location where the PCE writes persistent data This data must persist across reboots for the software to work properly. This directory should have 700 permissions, but all of its files will have 600 permissions. This directory must be owned by the user that runs the PCE software.	Public Stable

Required	Description	Exposure
	For example:	
	<pre>persistent_data_root: /var/lib/illumio-pce/data</pre>	
eph- emeral_	The full path to the location where the PCE writes temporary files	Public Stable
data_root	These files must not be deleted while the software is running, but they should be deleted on reboot. This directory should have 700 permissions, but all of its files will have 600 per- missions.	
	NOTE: Illumio does not recommend using /tmp due to the tmpwatch utility on RHEL/CentOS 6.	
	For example:	
	<pre>ephemeral_data_root: /var/lib/illumio-pce/tmp</pre>	
log_dir	The directory where the PCE software writes some text file logs (although most PCE services log to syslog)	Public Stable
	logrotate (or similar) should be used to manage these files. For example:	
	<pre>log_dir: /var/log/illumio-pce</pre>	
pce_fqdn	The fully qualified domain name (FQDN) of the PCE cluster For example:	Public Stable
	pce_fqdn: pce.mycompany.com	
cluster_ public_ ips: cluster_ fqdn	The FQDN of your entire cluster	Public Stable
	NOTE: If you change the value of cluster_public_ips, wait for the paired VENs to receive the new IP addresses and begin heartbeating to them.	SLADIE
web_ser-	Full path to the X.509 public certificate used by this node for	Public

Required	Description	Exposure
	TLS See TLS Requirements for more information on the contents of the certificate files. For example:	Stable
	<pre>web_service_certificate: /etc/pki/tls/certs/my_cert.crt</pre>	
web_ser- vice_ private_ key	The RSA private key for TLS that matches the public cer- tificate The private key must be PEM encoded in PKCS#12 format without a password. For example:	Public Stable
	<pre>web_service_private_key: /var/lib/illumio-pce/cert/rsa_ private_key.key</pre>	
	Alternatively, you can specify a script (using \$ notation) that outputs the private key. This approach is useful when you need to store the key in a hardware security module (HSM) or other key store. For example:	
	<pre>web_service_private_key: \$ /var/lib/illumio-pce/cert/get_ rsa_private_key.sh</pre>	
	This script can be located anywhere on the file system as long as it is executable by the ilo-pce user. Example script output:	
	<pre>\$ /local/scripts/get_rsa_private_key.shBEGIN RSA PRIVATE KEY MIIE many lines trimmed hereEND RSA PRIVATE KEY</pre>	
email_	Email sender address used by the PCE when sending emails	Public

# 🔀 illumio

Required	Description	Exposure
address	<pre>from the system; for example, to send invitations and noti- fications For example:     email_address: noreply@exampleblocked_traffic.com</pre>	Stable
service_ dis- covery_ fqdn	The FQDN or IP address of the first core node	Public Exper- imental
service_	The key used to encrypt Service Discovery node traffic.	Public
dis- covery_ encryp- tion_key	This value must be the same for all PCE nodes. This key must be 16 bytes that are base64 encoded. For example:	Stable
	<pre>service_discovery_encryption_key: 05TlqH1W0cKcK797DV73yg==</pre>	
node_type	The type of the PCE software node	Public
	Allowable values:	Stable
	• core: core node	
	• data0: data node	
	• data1: data node	
	snc0: single-node cluster	
	<ul> <li>citus_coordinator: coordinator node for multi-node traffic database</li> </ul>	
	• citus_worker: worker node for multi-node traffic database	
	For example:	
	node_type: core	
login_ban- ner	A custom message on the PCE login screen typically used to display legal notice or company policy when a user logs in	Public Stable

### **Optional Runtime Parameters**

The following table lists common optional runtime\_env.yml file parameters for each PCE software node you deploy. Your Illumio Professional Services representative

might provide additional parameters to configure certain advanced functions.

Optional	Description	Exposure
ven_repo_ url	The base URL used to fetch the VENs and to enable work- load pairing with the PCE	Public Stable
	Required format: https://host[:port]/repo_dir	
	You can use alternate ports by specifying the port at the end of hostname. repo_dir cannot be empty.	
	For example:	
	https://repo.example.com:8443/onpremgCBURz8Y4zkGk1u7N9i aljPGlZ	
	Default: None	
ven_repo_	IP addresses of the VEN repository	Public
ips	These IP addresses are injected into iptables to allow out- bound access to the yum/apt get repositories without hav- ing to write an explicit PCE policy.	Stable
	Setting this parameter allows outbound access on ports 80 and 443 to these IP addresses. You can specify both single IP addresses or IP addresses with CIDR notation.	
	When you do not specify this parameter, the VEN won't be allowed to access the repository containing VEN software packages.	
	For example:	
	ven_repo_ips: - 1.2.3.4 - 5.6.7.8/8	
	Default: None	
cluster_ type	PCE cluster type	Public
	One of the following:	Stable
	• 4node_v0: 2x2 PCE cluster	
	• 6node_v0: 4x2 PCE cluster	
	<ul> <li>4node_dx: 2x2 PCE cluster with multi-node traffic data-</li> </ul>	

Optional	Description	Exposure
	base	
	<ul> <li>6node_dx: 4x2 PCE cluster with multi-node traffic data- base</li> </ul>	
	Default: 4node_v0	
internal_	The IP address of the PCE	Public
service_ip	Set this value manually only when you want to use a public IP address or the PCE node has multiple interfaces.	Stable
	For example:	
	<pre>internal_service_ip: 10.2.8.89</pre>	
	Default: The first available private IP address on the node	
front_end_	The front end HTTPS port	Public
https_port	When the cluster is front-ended by a server load balancer, such as F5, it must be configured to forward this port.	Stable
	For example:	
	<pre>front_end_https_port: 8443</pre>	
	<b>Default:</b> TCP 8443 if not set by front_end_management_https_ port or front_end_https_port	
front_end_	The front end Event Service port	Public
event_ser- vice_port	When the cluster is front-ended by a server load balancer, such as F5, it must be configured to forward this port. The idle connection timeout on the server load balancer might need to be configured to maintain the connections on this port. Please contact your Illumio Professional Services rep- resentative for information on configuring your server load balancer.	Stable
	For example:	
	<pre>front_end_event_service_port: 8444</pre>	
	Default: 8444	

Optional	Description	Exposure
front_end_	The port for PCE web console and REST API	Public
man- agement_ https_port	This key separates different kinds of communication. See also front_end_https_port.	Stable
	<b>Default:</b> TCP 8443 if not set by front_end_management_https_ port Or front_end_https_port	
syslog_ event_	The export format (CEF, LEEF, or JSON) for VEN flow sum- maries and Organization events.	Public Stable
export_ format	When you specify CEF or LEEF format, you will continue getting traffic flows and Organization events in JSON format.	
	For example:	
	<pre>syslog_event_export_format: cef</pre>	
	Default: json	
trusted_ ca_bundle	The path to the trusted root certificate bundle The PCE uses this parameter to validate that the cer- tificates are trusted and indicates the path to the trusted root certificate bundle file. For example:	Public Stable
	<pre>trusted_ca_bundle: /etc/ssl/certs/ca-bundle.crt</pre>	
	Default:/etc/ssl/certs/ca-bundle.crt	
email_dis- play_name	Email display name to be used when sending email from the system. For example, to send invitations and noti- fications from the PCE. For example:	Public Stable
	<pre>email_display_name:'noreply'</pre>	
	Default: noreply	
smtp_ relay_	SMTP relay information used by the PCE to send email; for example, to send invitations and notifications	Public Stable

Optional	Description	Exposure
address	The PCE assumes that an SMTP Relay runs on localhost and listens on 127.0.0.1/587. When this isn't the case, you must specify the configuration on the <i>core nodes</i> . Use <i>one</i> of the following formats: • ip_address (e.g. 127.0.0.1) • ip_address:port (e.g. 127.0.0.1:587) For example: smtp_relay_address: 127.0.0.1:587	
	<b>Default:</b> 127.0.0.1:587	
export_ flow_sum- maries_to_ fluentd	The types of traffic flow summaries to export to Fluentd Values: accepted (allowed), potentially_blocked, blocked For example:	Public Exper- imental
	<pre>export_flow_summaries_to_fluentd:     - accepted     potentially_blocked     blocked</pre>	
export_ flow_sum- maries_to_ syslog	Enables traffic flow summaries to syslog Values: accepted (allowed), potentially_blocked, blocked For example:	Public Exper- imental
	<pre>export_flow_summaries_to_syslog:     - accepted     potentially_blocked     blocked</pre>	
	To export blocked traffic summaries, include only the flow summary type when specifying the parameter; for example:	
	<pre>export_flow_summaries_to_syslog:     - blocked</pre>	

# **FIPS Compliance for PCE and VEN**

NOTE: This release supports FIPS compliance for the PCE and Linux and Windows VENs. It does not support FIPS compliance for the AIX and Solaris VENs.

This section describes the operational requirements for compliance with Federal Information Processing Standard (FIPS) 140-2 for the PCE and VEN.

## **FIPS Prerequisites**

illumio

- PCE server hardware requires the Intel Ivy Bridge CPU (2012) or later.
- RedHat v7.4 or later required.
- Customer-provided SSL certificates from a public CA or a customer CA. The certificates must have a minimum key size of 2048 to secure PCE communications.

### **FIPS-related Government and Vendor Documentation**

- Federal Information Processing Standard (FIPS) 140-2, Security Requirements for Cryptographic Modules
- Red Hat Enterprise Linux OpenSSL Cryptographic Module NIST Security Policy
- RHEL v7.1 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v4.0
- RHEL v7.4 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v5.0
- RHEL v8.x Red Hat Enterprise Linux 8 OpenSSL Cryptographic Module v8.0
- Windows Server 2012 NIST Security Policy
- Windows Server 2016 NIST Security Policy

### Non-Government Customers without FIPS Requirement

Compliance to FIPS 140-2 requires additional operational restrictions, such as specific OS versions and server hardware.

Illumio recommends that non-government customers who do not have requirement for FIPS 140-2 do not configure and deploy Illumio Core to support FIPS compliance.

# 🔀 illumio

# **Compliance Affirmation Letters**

Third-party FIPS-compliance affirmation letters for the Illumio Core are available at FIPS 140-2 Affirmation Letters (PDF download).

# Prerequisites for Linux VEN FIPS Compliance

For SecureConnect (IPsec encryption among workloads), to claim FIPS compliance, the VEN must be installed on RHEL v7.1, RHEL v7.4, or RHEL v8.0 and configured to operate in FIPS mode as described in the following vendor documents:

- RedHat v7.1, Section 9.1 ("Cryptographic Officer Guidance") of the RHEL v7.1 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v4.0.
- RedHat v7.4, Section 9.1 ("Cryptographic Officer Guidance") of the RHEL v7.4 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v5.0.
- RHEL v8.0, Section 9.1 ("Crypto Officer Guidence") of the RHEL v8.0 Red Hat Enterprise Linux 8 OpenSSL Cryptographic Module v8.0

The Linux VEN versions do not have other special OS requirements or additional configurations to enable FIPS-compliant OpenSSL communications. The Linux VEN's FIPS OpenSSL module is built directly into the VEN and is not supplied by the underlying OS; the Linux VEN operates by default in FIPS mode.

# Prerequisites for Windows VEN FIPS Compliance

For FIPS compliance on Windows, either Windows Server 2012 or Windows Server 2016 must be configured according to the following vendor documents:

- Windows 2012 conforming with Section 2 of the Windows Server 2012 NIST Security Policy
- Windows 2016 conforming Section 2 of the Windows Server 2016 NIST Security Policy

# **Enable PCE FIPS Compliance**

- After installing RHEL7.4, follow the required steps in Section 9.1, Crypto Officer Guidance, Red Hat Enterprise Linux OpenSSL Cryptographic Module NIST Security Policy.
- 2. Reboot the system.
- 3. After reboot, verify that the setting /proc/sys/crypto/fips\_enabled is equal to 1.
- 4. Install the Illumio PCE RPM. See After PCE Installation for information.



After completing the PCE setup, the PCE is FIPS compliant.

## FIPS Compliance for Red Hat/Linux VENs

For all Illumio supported Linux workloads, the standard 18.1 GA VEN release and later support VEN Linux FIPS compliance.

Starting with the Linux VEN 18.1 release, all VEN OpenSSL communications by default operate in a FIPS compliant mode.

- FIPS is supported on the VEN 18.1 release through the 20.2 release.
- FIPS is *not* supported on the VEN 21.1 release through the 21.5 release due to the OpenSSL 1.1 upgrade.
- FIPS is supported on the VEN 22.2 release and later.

### **FIPS for SecureConnect**

illumio

To claim FIPS compliance for the VEN SecureConnect feature (IPsec encryption between workloads), the VEN must be installed on RHEL v7.1 or RHEL v7.4 and configured to operate in FIPS mode as documented in either of the following documents:

- Section 9.1 ("Cryptographic Officer Guidance") of the RHEL v7.1 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v4.0
- Section 9.1 ("Cryptographic Officer Guidance") of the RHEL v7.4 Red Hat Enterprise Linux Kernel Crypto API Cryptographic Module v5.0

### **FIPS Compliance for Windows VENs**

For Windows workloads, the standard 18.1 GA VEN release and later support VEN Windows FIPS compliance.

Windows VEN is FIPS compliant when installed on Windows Server 2012 or Windows Server 2016.

To operate the FIPS-compliant Windows VEN, the Windows system must be configured to operate in FIPS mode as documented in Section 2 of the Windows Server 2012 NIST Security Policy or Section 2 of the Windows Server 2016 NIST Security Policy.

# **OpenSSL 3.0 Module and RHEL 8 FIPS 140-2 Certification**

OpenSSL 3.0 module and RHEL 8.0 OS are both currently undergoing certification for FIPS 140-2.

For more on the latest certification status for RHEL 7.x and RHEL 8.x, see the following NIST Cryptographic Module Validation Program (CMVP) document: Cryptographic Module Validation Program CMVP Modules In Process List

# Chapter 6

# **PCE Installation Troubleshooting**

This chapter contains the following topics:

PCE Troubleshooting Scenarios \_\_\_\_\_\_91

This section describes issues that can arise during PCE installation or upgrade and how to resolve them.

# **PCE Troubleshooting Scenarios**

This section describes issues that can arise during PCE installation or upgrade and how to resolve them.

# Session Limits Too Low

(RHEL7+ only)

### Symptom:

The expected session limits, configured in /etc/security/limits.conf, might not be in effect for the PCE. This can cause a severe performance impact that may go unnoticed for some time.

### Cause:

It typically affects systems which have a PAM authentication configuration utilizing the loginuid module. This type of configuration relies on systemd rather than the traditional security limits for the application's session limits. The issue can also arise if the documented installation preparation steps are not followed (see Process and File Limits) or if the values are later altered.

You can verify the session limits by inspecting a running PCE with the following command: cat /proc/\$(pgrep -f config\_listener.rb)/limits | grep -e open -e processes

Solution:

If the output of this command shows values for nofile and nproc that are lower than required (see Process and File Limits), provide an override file to properly configure these limits.

1. Create the following file on the PCE:

/etc/systemd/system/illumio-pce.service.d/override.conf

2. Add the following lines to the file and save:

[Service] LimitNOFILE=65535 LimitNPROC=65535

- 3. Reboot or restart the PCE.
- 4. Run the grep command above again and inspect the config\_listener.rb session limits to ensure that they are now correct.

### **Database Migrations Mismatch**

#### Symptom:

Error message "Stopping PCE software: DB migrations mismatch for DB: avenger\_ executor\_dev: Missing migrations" when you try to bring the PCE to runlevel 5.

#### Cause:

Attempted to start the upgraded PCE without migrating the database. If you did not run the illumio-pce-db-management migrate command on the primary database node, you will not be able to bring any PCE node up to runlevel 5, and you will not be able to start the other nodes in the cluster. If some of the nodes in the cluster are already running, they will be shut down until you successfully migrate the database.

#### Solution:

Follow the steps in Migrate the PCE Database.



## **Database Already Exists**

### Symptom:

The illumio-pce-db-management setup command finishes abnormally with Exit Code = 1 and displays the following type of messages:

```
Database 'traffic_prod' already exists
...
psql:/opt/illumio-pce/illumio/webservices/traffic_query/db/structure.sql:52:
ERROR: relation "ar_internal_metadata" already exists
rake aborted!
failed to execute:
psql -v ON_ERROR_STOP=1 -q -f /opt/illumio-pce/illumio/webservices/traffic_
query/db/structure.sql traffic_prod
```

#### Cause:

The database has already been set up.

#### Solution:

If you are trying to set up a new database, you must first remove the existing database.

WARNING: All existing data will be lost.

To remove the database and all its data, run the command illumio-pce-db-management drop. Then, retry the illumio-pce-db-management setup command.

### **PCE UI Missing**

### Symptom:

Error message displayed in the browser, such as "PCE UI Missing."

Cause:

The PCE package has been installed without the UI package.

#### Solution:

Install the UI package as described in UI-Only Upgrade.